

NOTICE OF MEETING

Notice is hereby given that the Board of Directors of the San Gabriel/Pomona Valleys Developmental Services, Inc. will hold their monthly Board meeting on the following date and at the listed location:

DATE: Wednesday, September 22, 2021

TIME: 7:15 p.m.

PLACE: THE MEETING SESSION IS OPEN TO THE

PUBLIC VIA VIDEOCONFERENCE.

All SG/PRC Board and related Committee meetings <u>will not be</u> <u>cancelled</u>, however they will be temporarily adapted to video-conference to maintain distancing during the COVID-19 outbreak. All scheduling for such video-conferenced meetings will remain at their regularly scheduled times.

Join Zoom Meeting: Meeting ID: 234 566 141 Password: 916227

The upcoming meeting will be convened via videoconference. Please check our website, sgprc.org to access the videoconference link.



MEETING AGENDA

BOARD OF DIRECTORS MEETING

(Meets 4th Wednesday of each Month)

Wednesday, September 22, 2021 at 7:15 p.m.

Videoconference Meeting

ZOOM Meeting ID: 234 566 141

Password: 916227

| BOARD OF DIRECTORS |
|---------------------------|
|---------------------------|

| Penelope Fode, Board President | | | | | |
|---|---|---|---------|----------|-----------|
| Sheila James, 1 st Vice President | | Shannon Hines, 2 nd Vice President | | | |
| Bill Stewart, Treasurer | | Anabel Franco - Vizcaino, Secretary | | | |
| Gisele Ragusa, Immediate Past President Susan Stroebel, VAC | | Chairperson | | | |
| | Preeti Subramaniam Georgina Molina | | | | |
| | Natalie Webber Julie Lopez | | ez | | |
| | Sherry Meng | Mary Soldato | | | |
| | | | ACTION | MATERIAL | COLOR |
| | CALL TO ORDER (Penelope Fode, President) | | None | None | None |
| 7:15 - 7:25 | Roll Call | | Quorum | None | None |
| | Review Agenda Minutes of August 25, 2021 | | Info | Attached | White |
| | | | Consent | Attached | White |
| 7:25 – 7:30 | GENERAL PUBLIC INPUT | | Info | None | None |
| 7:30 – 7:35 | EXECUTIVE/FINANCE COMMITTEE (Penelope Fode, Anthony Hill & Roy Doronila) | | Info | Attached | Ivory |
| | Financial Report | | | | |
| 7:35 – 7:40 | COMMUNITY RELATIONS/LEGISLATIVE ADVISORY COMMITTEE (Penelope Fode and Julie Lopez) | | Info | Attached | Orange |
| 7:40 – 7:45 | ADVISORY COMMITTEE FOR INDIVIDUALS SERVED AND THEIR FAMILIES (Shannon Hines and Sheila James) | | Info | Attached | Yellow |
| 7:45 – 7:50 | VENDOR ADVISORY COMMITTEE (Susan Stroebel) | | Info | Attached | Goldenrod |

| APPROXIMAT SCHEDULE | E ITEM | ACTION | MATERIAL | COLOR |
|---|---|--------|----------|-------|
| 7:50 – 7:55 | STRATEGIC DEVELOPMENT ADVISORY COMMITTEE (Gisele Ragusa) Board Survey – Trainings | Info | Attached | Green |
| 7:55 -8:00 | BOARD PRESIDENT'S REPORT (Penelope Fode) -ARCA Board Delegate Update | Info | None | None |
| 8:00-8:15 | EXECUTIVE DIRECTOR'S REPORT (Anthony Hill, Executive Director) Brief COVID-19/Operations Overview Performance Contract/ Presentation- DRAFT | Info | None | None |
| 8:15 | OTHER BOARD & COMMUNITY ANNOUNCEMENTS | Info | None | None |
| ADJOURNMENT OF THE BOARD OF DIRECTORS MEETING | | | | |
| 8:20 | EXECUTIVE SESSION - None | Info | None | None |

SAN GABRIEL/POMONA DEVELOPMENTAL SERVICES, INC. BOARD OF DIRECTORS

Draft Minutes of the Meeting of the Board of Directors (A California Corporation)

August 25, 2021

ATTENDANCE

The following members of the Board of Directors were present at said meeting:

PRESENT: STAFF:

Penelope Fode Anthony Hill, Executive Director

Sheila James Lucina Galarza, Director of Community Services

Shannon Hines Joe Alvarez, Associate Director of Clinical

Bill Stewart Services

Anabel Franco – Vizcaino Daniela Santana, Director of Client Services

Gisele Ragusa Roy Doronila, Chief Financial Officer

Susan Stroebel Salvador Gonzalez, Director of Community Outreach and

Preeti Subramaniam Compliance

Natalie Webber Lupe Magallanes, Associate Director, Early Start and

Georgina Molina Intake Services

Mary Soldato Yvonne Gratianne, Manager of Communications & Public

Julie Lopez Relations

Sherry Meng Erika Gomez, Exec. Assistant BOD

Willanette Satchell, Executive Assistant

GUESTS:

Michelle Nelson Bruce Cruickshank

Sofia Benitez Nikisia Simmons Tracy Evanson Joseph Huang

A. CALL TO ORDER:

Penelope Fode, Board President, called the meeting to order at 7:19 p.m. Roll call was taken, and a quorum was established.

• The agenda was reviewed, and an Executive Session was added regarding a personnel matter.

• The minutes for the June 23, 2021 meeting were reviewed and approved by the Board.

M/S/C (Ragusa & James) The Board approved the minutes.

Abstain: Stewart & Franco-Vizcaino

• The minutes for the July 28, 2021 meeting were reviewed and approved by the Board.

M/S/C (Hines & Stewart) The Board approved the minutes.

B.PUBLIC INPUT:

None

C. EXECUTIVE/FINANCE COMMITTEE

Financial Report

Roy Doronila, Chief Financial Officer, reported on the following: In regional center operations, the allocation based on the B3 Amendment is projected to meet expenditure projections. Projections include estimated cost of wage enhancements, vacation buyouts and continuation of projects identified in the prior year. The operations allocation for fiscal year 2020-21 is currently at \$32,367,211 with projected expenditures of \$32,048,711. The current month's expenditure amounted to \$794,282 and the year-to-date expenditures is \$29,951,298 with projected remaining expenditures of \$2,097,413. This reflects a surplus of **\$318,500** in regular operations.

The Family Resource Center allocation is projected to meet expenditure projections, resulting in a zero-balance remaining in allocation. The current allocation is \$154,564 with projected expenditures of \$154,564.

The Lanterman Foster Grandparent/Senior Companion program has a current allocation in the amount of \$1,209,748, the full amount is expected to be spent. The Fairview program's is included in this amount. The Community Placement Plan (CPP) and DC ongoing Workload operations allocation is currently allocated at \$1,688,719. Expenditures for the year are projected to be within the allocated amount.

The Purchase of Service allocation is based on the B3 amendment in the amount of \$283,327,207. The current month's expenditure amounted to \$21,164,758 bringing the year-to-date expenditures for services to \$268,931,604. The remaining projected expenditures and late bills are in the amount of \$10,501,277 leaving a

surplus, **\$9,694,326**. POS expenses directly related to COVID19 are included in this projection. CPP POS is in a separate line item, the allocation for \$75,836 in start-up is still missing but is projected to be funded in future allocation.

Contract Review:

Presented by Lucina Galarza, Director of Community Services

• Ideal

The Board reviewed the contract based on their policy for contracts over \$250,000.

M/S/C (Lopez & Molina) The Board approved the contract.

Abstain: Stroebel & Franco

• California Mentor Rosemount

The Board reviewed the contract based on their policy for contracts over \$250,000.

M/S/C (James & Subramaniam) The Board approved the contract.

Abstain: Stroebel & Franco

D. COMMUNITY RELATIONS/LEGISLATIVE COMMITTEE

Julie Lopez and Penelope Fode are the new Chairpersons, and as such, they shared that the committee is looking forward to receiving binders organized by staff that will contain the legislative information that could potentially impact the individuals served and the regional center system. The committee also received the monthly Community Outreach Report.

E. <u>CLIENT SERVICES ADVISORY COMMITTEE</u>

Shannon Hines reported that the committee was provided with a presentation on how rates are determined for the Self Determination program. Also, the meet and greet sessions have been moved to the second Saturday of the month starting in September.

F. <u>VENDOR ADVISORY COMMITTEE (VAC)</u>

Susan Stroebel shared that there is a national crisis with hiring qualified staff. She also informed that there will be a LICA meeting next Monday, and the Day Program Subcommittee will meet tomorrow.

G. STRATEGIC DEVELOPMENT COMMITTEE

Gisele Ragusa is now serving as the Chairperson for this committee. She let the

members know that they will receive the Board Survey shortly. The survey if for the Board and all the committees. The upcoming Board trainings will be determined from the outcome of the survey. The committee will also start revising the Strategic Plan.

H. BOARD OVERVIEW

Penelope Fode shared the following information:

- o ARCA Board Delegate Update
 - At the last meeting, there was a presentation that focused on the need of technology for the Developmentally Disabled Community.
 - o DDS also did a presentation on budget issues.
 - San Andreas Regional Center did a presentation on the pilot program, START.
 - o The next ARCA Academy will meet on September 14, 2021 and the session will be broadcasted the next day.
- Board Committees Chairpersons Assignment Julie Lopez is serving as co-chair with Penelope Fode on the Community Relations/ Legislative Committee and Gisele Ragusa is serving as the chairperson for the Strategic Development Committee.
- o Board Bylaws The Board reviewed the amended Bylaws for the second time.

M/S/C (Subramaniam & Soldato) The Board approved the amended Bylaws, effective immediately.

I. EXECUTIVE DIRECTOR'S REPORT:

Anthony Hill, Executive Director, discussed the following:

- Brief COVID 19/Operations Overview 20% of staff are back in the office. Fiscal, IT and administrative staff returned on May 10, 2021.
- SG/PRC believes that the mandate that says health care workers must be vaccinated applies to its staff and to service providers as well as their staff.
- 97% of SG/PRC staff are vaccinated.
- There was a discussion about how vendors are being challenged with the fear of losing the staff that do not want to get vaccinated. SG/PRC encourages vendors to decide for their organization with the guidance from Governor Newsom's orders. Advocates of individuals served are pushing for Direct Support Personell to be vaccinated.

J. SG/PRC KAIZEN BEST PRACTICES

Daniela Santana, Director of Client Services, presented on the following information:

- What Kaizen is
- How Kaizen supports SG/PRC's mission statement
- Continuous Improvement as an agency
- Intake and Early Intervention
- Case Management: Family, Transition, Adult, Residential Services
- Clinical and Community Services Departments
- Fiscal Department
- Human Resources Department
- Facilities, IT, Office and Records Departments
- The Kaizen practices that are around the corner
- How staff can contribute to Kaizen efforts

K. EXECUTIVE SESSION

Bylaws Discussion and Personnel Matter

Next meeting on Wednesday, September 22, 2021 at 7:15 p.m.

| BOARD MINUTES FROM THE A | UGUST 25, 2021 MEETING |
|---------------------------------|-------------------------------|
| Submitted by: | |
| | |
| | |
| Anabel Franco, Board Secretary | Date |



Committee Reports & Information



August – September 2021

SAN GABRIEL/POMONA VALLEYS DEVELOPMENTAL SERVICES, INC.

Executive/Finance Committee Meeting Minutes

September 8, 2021

<u>PRESENT</u> <u>STAFF</u>:

Penelope Fode, President Anthony Hill, Executive Director

Sheila James, 1st VP Lucina Galarza, Director of Community Services

Shannon Hines, 2nd VP Roy Doronila, Chief Financial Officer Gisele Ragusa, Immediate Peter Tiederman, Consultant CFO

Past President Raquel Sandoval, Director of Human Resources

Anabel Franco - Vizcaino, Willanette Satchell, Executive Assistant Erika Gomez, Executive Assistant - BOD

Bill Stewart, Treasurer

Natalie Webber, Director ABSENT:

GUESTS:

None

ACTIONS TAKEN BY THE EXECUTIVE/FINANCE COMMITTEE PURSUANT TO SECTION 20.04 OF THE BYLAWS

All actions taken by the Executive/Finance Committee on behalf of the Board of Directors shall be reported at the next meeting of the Board. The actions taken by the Executive/ Finance Committee at this meeting were:

Approval of Financial Report- for the month of June 2021, for services paid through August 17, 2021

ITEMS DISCUSSED

A. CALL TO ORDER

Penelope Fode, Board President, called the meeting to order at 7:18 pm. A quorum was established.

The committee reviewed the agenda.

The committee reviewed and approved the minutes of the August 11, 2021 meeting.

(M/S/C Ragusa & Stewart) The committee approved the minutes.

Abstain: James & Franco-Vizcaino

B. PUBLIC INPUT:

None

C. FINANCIAL REPORT

Roy Doronila, Chief Financial Officer, reported on the following: **Financial Report**

In regional center operations, the allocation based on the B3 Amendment is projected to meet expenditure projections. Projections include estimated cost of wage enhancements, vacation buyouts and continuation of projects identified in the prior year. The operations allocation for fiscal year 2020-21 is currently at \$32,367,211 with projected expenditures of \$32,048,711. The current month's expenditure amounted to \$220,200 and the year-to-date expenditures is \$30,171,498 with projected remaining expenditures of \$1,944,157. This reflects a surplus of \$251,556 in regular operations.

The Family Resource Center allocation is projected to meet expenditure projections, resulting in a zero-balance remaining in allocation. The current allocation is \$154,564 with projected expenditures of \$154,564.

The Lanterman Foster Grandparent/Senior Companion program has a current allocation in the amount of \$1,209,748, staff expect to spend the full amount. The Fairview program's is included in this amount. The Community Placement Plan (CPP) and DC ongoing Workload operations allocation is currently allocated at \$1,688,719. Expenditures for the year are projected to be within the allocated amount.

The Purchase of Service allocation is based on the B3 amendment in the amount of \$283,327,207. The current month's expenditure amounted to \$6,803,512 bringing the year-to-date expenditures for services to \$275,735,117. The remaining projected expenditures and late bills are in the amount of \$3,965,118 leaving a surplus, \$9,061,047. POS expenses directly related to COVID19 are included in this projection. CPP POS is in a separate line item, SG/PRC is missing an allocation for \$75,836 in start-up but is projected to be funded in future allocation. (M/S/C – Ragusa & James) The committee approved the Financial Report.

D. <u>CONTRACTS FOR REVIEW</u>

Lucina Galarza, Director of Community Services presented the following contracts for information purposes:

o Easter Seals Kirkwood

- o Easter Seals Prospero
- o Elwyn El Monte

E. BOARD OVERVIEW

Penelope Fode, Board President, reported on the following:

• Board Survey – Based on the results, the Strategic Development Committee decided on the future Board training topics and will send the memo with that list to DDS if approved by this committee.

The 2021-2022 Training Topics, Schedule, and Speakers is as follows:

- October 27, 2021 Benchmarking and Performance Outcomes
 Communication Speakers: SG/PRC Staff and applicable consultants
 (Qualifications: Advanced degree(s) and regional center leadership
 experience).
- February 23, 2022 Advanced Strategic Planning and Development.
 Speakers: Consultants with Strategic Planning Expertise
 (Qualifications: Vary by type, generally, leadership strategic planning experience in non-profits with advanced degrees).
- April 27, 2022 Understanding Diversity, Equity and Inclusion (DEI).
 Speaker(s): Diversity, Equity, and Inclusion Consultant(s).
 (Qualifications: Consultant(s) with advanced degree with DEI expertise related field).
- July 27, 2022 Self-Determination: Full Implementation Update.
 Speakers: Regional Center Leadership and Partners (Qualifications: Regional Center staff and partner(s) with advanced degrees).
 (M/S/C Stewart & James) The committee approved the training topics list memo to be submitted to DDS.

F. <u>INFORMATION - EXECUTIVE DIRECTOR</u>

Anthony Hill, Executive Director, reported the following:

- Board Composition Survey By August 15 of each year, the governing board of each regional center must submit to DDS detailed documentation, as determined by the department, demonstrating that the composition of the board is in compliance. Executive Director, Anthony Hill, explained the methodology that has been in place for years. Like last year, the survey reflects that SG/PRC's Board is not in compliance and is missing Asian and Hispanic representation. Mr. Hill disputed this finding last year and DDS agreed. Staff are awaiting a response and if a plan of correction is requested, they will ask that the statistics of who is served within the agency be taken into consideration.
- Performance Incentive Program- As a part of Governor's Newsom's budget, the performance of regional centers and the service provider community will

- be measured. SG/PRC will have two representatives, Lucina Galarza and Mr. Hill, that will work on the performance measures committee.
- Medi-Cal Enrollment Disclosure- Update Mr. Hill expressed his appreciation of those that completed their Medi-Cal Enrollment Disclosure. He reminded them that SG/PRC will offer them LifeLock identity theft protection to those that want it. Staff received confirmation that DDS received all the documentation.
- DDS Audit The 6-week audit started on August 2, 2021. Most submissions have been done electronically. There have not been any significant findings other than today's; there is a laptop was not recovered and some phones were not surveyed out.
- Website Refresh/Logo Concept Update The Executive management team are now on the website with individual pictures and their bio. There was a brief discussion about how the Board would like to move forward regarding their pictures on the website. They will revisit this in January. Staff are also going to present the proposed logo to the Board in the near future.
- COVID 19 Update 99.9% of staff are fully vaccinated. Staff are required to return to the office once a week. Staff are also required to test weekly. SG/PRC's testing site is now open to children as well. There is going to be a vaccine clinic in October to get booster shots. SG/PRC is one of four regional centers that have a staff vaccine mandate. There was a discussion about the mandates of service providers and their staff. While SG/PRC cannot mandate vaccination from vendors, they are being highly encouraged to accept the mandate as healthcare workers.
- Announcements
 - The Richard D. Davis Foundation's Annual Golf Tournament is scheduled for 10/25/2021.
 - The Breaking Barriers conference is scheduled for October 5, 202.

MEETING ADJOURNED

The meeting adjourned. The next regular meeting will be held on October 13, 2021 at 7:15 p.m. via teleconference.

CLOSED SESSION

Personnel Matter

SAN GABRIEL/POMONA REGIONAL CENTER

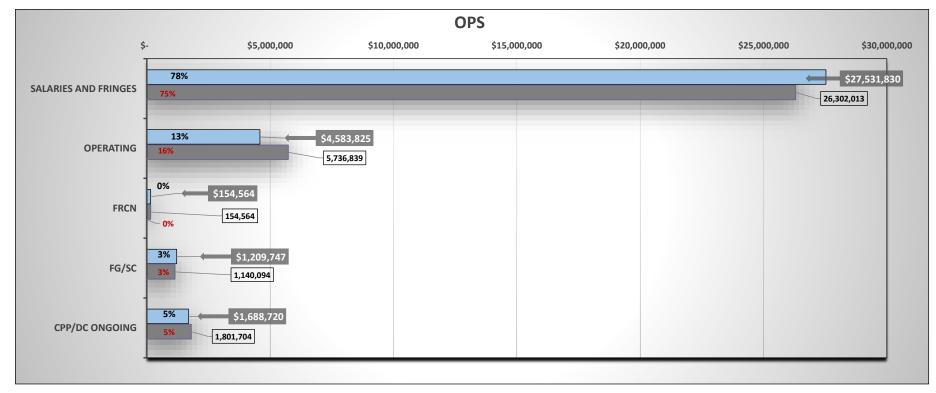
FINANCIAL REPORT

FISCAL YEAR 2020-21

PAYMENTS THROUGH AUGUST 17, 2021 FOR SERVICES PROVIDED THROUGH JUNE 30, 2021

OPERATIONS (OPS)

| REGIONAL CENTER | MTD | YTD | Remaining | Total |
|-------------------------------------|-----------|--------------|-------------|------------------|
| Salaries and Fringes | \$48,684 | \$25,941,845 | \$1,589,985 | \$27,531,830 |
| Operating Expenses | \$171,516 | \$4,229,653 | \$354,172 | \$4,583,825 |
| Total | \$220,200 | \$30,171,498 | \$1,944,157 | \$32,115,655 |
| Allocation (B-3) | | | | \$32,367,211 |
| Surplus/(Deficit) | | | | \$251,556 |
| RESTRICTED OPS FUNDS | | | | |
| Family Resource Center | \$14,131 | \$131,750 | \$22,814 | \$154,564 |
| Foster Grandparent/Senior Companion | \$34,977 | \$1,060,832 | \$148,915 | \$1,209,747 |
| Community Placement Plan | \$65,297 | \$1,678,499 | \$10,221 | \$1,688,720 |
| Total | \$114,405 | \$2,871,082 | \$181,950 | \$3,053,032 |
| Allocation (B-3) | | | | <u> </u> |
| Surplus/(Deficit) | | | | \$0 |



SAN GABRIEL/POMONA REGIONAL CENTER

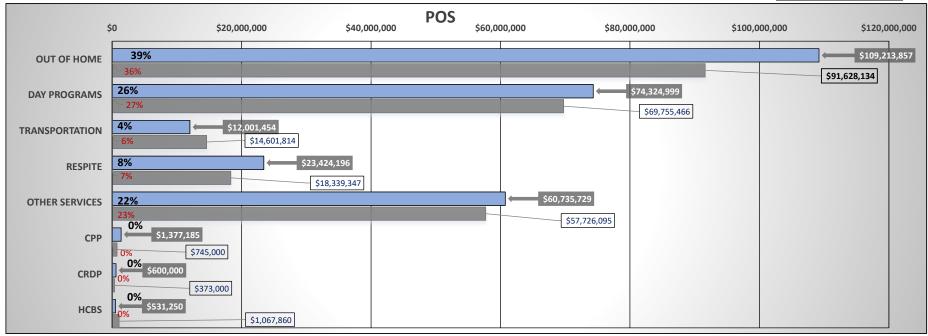
FINANCIAL REPORT

FISCAL YEAR 2020-21

PAYMENTS THROUGH AUGUST 17, 2021 FOR SERVICES PROVIDED THROUGH JUNE 30, 2021

PURCHASE OF SERVICES (POS)

| REGIONAL CENTER | MTD | YTD | Remaining | Total |
|----------------------|-------------|---------------|-------------|---------------|
| Out of Home | \$1,278,240 | \$108,803,075 | \$410,782 | \$109,213,857 |
| Day Programs | \$2,174,177 | \$73,060,485 | \$1,264,514 | \$74,324,999 |
| Transportation | \$94,831 | \$11,797,788 | \$203,666 | \$12,001,454 |
| Respite | \$1,641,520 | \$22,773,871 | \$650,325 | \$23,424,196 |
| Other Services | \$1,614,744 | \$59,299,898 | \$1,435,832 | \$60,735,729 |
| Total | \$6,803,512 | \$275,735,117 | \$3,965,118 | \$279,700,234 |
| SPA/ICF Receipts | | | | (\$5,434,075) |
| Allocation (B-3) | | | | \$283,327,207 |
| Surplus/(Deficit) | | | | \$9,061,047 |
| RESTRICTED POS FUNDS | | | | |
| СРР | \$0 | \$415,041 | \$962,144 | \$1,377,185 |
| CRDP | \$20,000 | \$20,000 | \$580,000 | \$600,000 |
| HCBS | \$0 | \$0 | \$531,250 | \$531,250 |
| Total | \$20,000 | \$435,041 | \$2,073,394 | \$2,508,435 |
| Allocation (B-3) | | | | \$2,432,599 |
| Surplus/(Deficit) | | | | (\$75,836) |



San Gabriel Pomona Regional Center

To: The Board of Directors

From: Roy Doronila, CFO

Date: September 1, 2021

Subject: Financial Report Notes

Attached, for your review and approval are the Draft Copies of the Operations and Purchase of Services monthly financial reports for the month of June 2021, for services paid through August 17, 2021. These will be presented at the Executive Finance Committee meeting Wednesday evening, September 8, 2021.

In regional center operations, our allocation based on the B3 Amendment is projected to meet expenditure projections. Projections include estimated cost of wage enhancements, vacation buyouts and continuation of projects identified in the prior year. Our operations allocation for fiscal year 2020-21 is currently at \$32,367,211 with projected expenditures of \$32,048,711. The current month's expenditure amounted to \$220,200 and our year-to-date expenditures is \$30,171,498 with projected remaining expenditures of \$1,944,157. This reflects a surplus of **\$251,556** in regular operations.

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The prior year (FY20) information is included in the graph for comparison.

SAN GABRIEL/POMONA VALLEYS DEVELOPMENTAL SERVICES, INC.

COMMUNITY RELATIONS/ LEGISLATIVE COMMITTEE

MINUTES FROM THE AUGUST 18, 2021 MEETING

The following committee members were present at said meeting:

<u>PRESENT</u> <u>STAFF</u>:

Penelope Fode Anthony Hill, Executive Director

Julie Lopez Salvador Gonzalez, Director of Community

Joseph Huang Outreach and Compliance

Rachel McGrath Yvonne Gratianne, Manager of

Communications & Public Relations

Xochitl Gonzales, Community Outreach

<u>GUESTS</u> Specialist

Sofia Benitez Amos Byun, Community Outreach Specialist

Willanette Satchell, Executive Assistant Erika Gomez, Executive Assistant - BOD

ABSENT:

Natalie Webber Georgina Molina Ardena Bartlett

RECOMMENDED BOARD ACTIONS

The Community Relations/Legislative Committee recommends the following: None

CALL TO ORDER

Penelope Fode, Chairperson, called the meeting to order at 6:04 pm. A quorum was established. Ms. Fode introduced Julie Lopez as a new member and as her co-chair. She also announced that Gisele Ragusa has stepped down from this committee and Ardena Bartlett has joined.

The minutes from July 21, 2021, were reviewed and approved.

M/S/C (Huang & McGrath) The committee approved the minutes.

Abstain: Lopez

PUBLIC INPUT

None

COMMUNITY OUTREACH MONTHLY REPORT*

Xochitl Gonzalez and Amos Byun, Community Outreach Specialists, presented the monthly Outreach Report for July 2021. The Community Outreach Specialist have focused on the following projects:

- Progress/Status of Continuing POS Equity Projects Funded by DDS FY 19-20 Disparity Program Grants
- Ongoing Projects Previously Funded
- Other Equity-Related Activities not supported with Disparity Grant Funds.
- Family Support/ Training

LEGISLATIVE ISSUES & OTHER INFORMATION

Anthony Hill, Executive Director, and staff reported the following:

- o Flexible Office Space/Telecommunications The vision of a flexible workspace is being further supported through a new telecommunications partner that will enable staff to use a desk-phone, lap top soft-phone, teleconferencing, and text messaging. Additionally, all staff will share the same prefix (710) with new extensions. The main phone number, (909)-620-7722, and the after-hours system will remain the same. It is anticipated that the transition will be completed on September 1, 2021.
- O Provisional Eligibility 3-4 Year of Age- Effective July 1, 2021, children three through four years in age are eligible for regional center services under the Lanterman Act, without the need for a diagnosis of developmental disability. However, the disability cannot be solely physical. Also, the child must demonstrate significant functional limitations in at least two areas of life activity; including self-care, receptive and expressive language, learning, mobility, and self-direction. During June 2021, SG/PRC made internal adjustments to the staffing

resources to be prepared to serve children and their families. Since, July 1, 2021, staff have found thirteen children provisionally eligible for regional services. These children and their families are receiving services

- Vaccine Mandate/ Verification/Healthcare Workers During January 2021, SG/PRC staff were designated as healthcare workers fitting within the essential workforce infrastructure and were eligible for the COVID-19 vaccine within that tier grouping. Recently, Governor Newsom declared a mandate that all healthcare workers are fully vaccinated or demonstrate a legal exemption within guidance of the Equal Employment Opportunity before November 1, 2021. Currently, 97% of SG/PRC have been vaccinated.
- Legislation Binder Each member of this committee will receive an information binder with the upcoming bills and proposals that could impact the individuals served by the regional centers. This committee will start digging deeper and become familiar with legislation.
- Caseload Ratio/Plan of Correction/Public Meeting Regional Centers are underfunded by at least 921 Service Coordinators statewide, anticipated to be offset through budget policy in the amount of \$61 million to be allocated during Fiscal Year 22/23. Staff are are optimistic funding is forthcoming based on a per capita allocation approach. According to the March 2021 survey, SG/PRC did not meet caseload all the ratio requirements for individuals served. Because, SG/PRC did not achieve full compliance, SG/PRC is required to complete a plan of correction and submit its plan to DDS.
- Ocostco Incident Update Charges were filed against the police officer that killed an individual with a developmental disability while the individual was shopping with his family at Costco. This shows that change is happening, and progress is being made in that the <u>value</u> of life for people with developmental disabilities are equal to the value of life of all people.

ADJOURNMENT:

The next meeting is on September 15, 2021.



SAN GABRIEL/POMONA REGIONAL CENTER

Advisory Committee for Individuals Served and Their Families

Wednesday, September 22, 2021 at 6:00 p.m.

Videoconference Meeting ZOOM Meeting ID: 191 486 135

Password: 681356

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Staff:

| Shannon Hines, Co-Chairperson | Rebecca Wilkins | |
|-------------------------------|--------------------|---------------------|
| Sheila James, Co-Chairperson | Ning Yang | Anthony Hill |
| Mary Soldato | Louis Jones | Lucina Galarza |
| Preeti Subramaniam | Daniel Clancy | Daniela Santana |
| Herminio Escalante | Victor Guzman | Joe Alvarez |
| Michelle Nelson | John Randall (LOA) | Erika Gomez |
| Jenny Needham | David Grisey (LOA) | Willanette Satchell |
| Sherry Meng | | |

AGENDA

- Call to Order Chairperson, Shannon Hines and Sheila James (6:00 6:05) Approve Minutes of August 25, 2021 Meeting
- Public Comment (6:05 6:10)
- Action Item: None

(**6:15** – **6:45**) – **Special Presentation** – Internal Process for Self Determination (Steps) by Lucina Galarza, Director of Community Services

(6:45-7:00) Committee Information

Shannon Hines and Sheila James, Chairs, Lucina Galarza, Director of Community Services and Daniela Santana, Director of Client Services

Future Training Topics

October 27, 2021 –Provisional Eligibility Category December 8, 2021 - Fair Hearing Process January 26, 2022 – Forensic Specialist

- Self Determination Advisory Committee Meetings & Updates
- Coronavirus Update
- Agenda for October 27, 2021

SAN GABRIEL/POMONA REGIONAL CENTER DEVELOPMENTALSERVICES, INC.

Minutes of the Meeting of the Client Services /Advisory Committee August 25, 2021

A regular meeting of the Client Services/Advisory Committee was held on Wednesday, August 25, 2021. The following committee members were present at said meeting:

<u>PRESENT</u> <u>STAFF</u>:

Shannon HinesAnthony HillSheila JamesLucina GalarzaMary SoldatoDaniela SantanaPretti SubramaniamJoe Alvarez

Herminio Escalante Salvador Gonzalez

Michelle Nelson Erika Gomez

Jenny Needham Willanette Satchell

Julie Lopez

Sherry Meng <u>ABSENT</u>:

Rebecca Wilkins Victor Guzman

Daniel Clancy Ning Yang

GUESTS: Louis Jones

Tracy Evanson David Grisey (LOA)
John Randall (LOA)

ITEMS DISCUSSED

CALL TO ORDER

Shannon Hines called the meeting to order at 6:04 pm A quorum was established.

The minutes of the July 28, 2021, meeting minutes were reviewed. M/S/C (James & Nelson) The committee approved the minutes.

PUBLIC COMMENT – None

<u>SPECIAL PRESENTATION</u> – RATES AND SELF DETERMINATION

Lucina Galarza, Director of Community Services, shared on the following information:

- Rate Determination
- DDS Set Rates
- Negotiated Rates

- Schedule of Maximum Allowances
- Other Rates
- Tips

FUTURE TRAINING TOPICS:

- September 22, 2021 –Internal Process for Self Determination (Steps)
- October 27, 2021 –Provisional Eligibility Category
- December 8, 2021 Fair Hearing Process
- January 26, 2022 Forensic Specialist

SELF DETERMINATION ADVISORY COMMITTEE MEETINGS AND UPDATES:

Starting in September, the meet and greet sessions will be held on the second Saturday.

COVID 19 UPDATE:

- o 60 members of the community used SG/PRC's testing site today
- o SG/PRC is adhering to the LA County Health Policy order that all healthcare workers be vaccinated or obtain legal exemption. Staff have a QR code that they are required to disclose.
- Clients' Rights Advocacy are pushing for all Direct Support Personnel be vaccinated.
- o 97% of SG/PRC staff have been vaccinated.

ADJOURN

Chairperson Shannon Hines adjourned the meeting.

The next Client Services/Advisory Committee meeting is scheduled for Wednesday, September 22, 2021 via videoconference.

SAN GABRIEL/POMONA VALLEYS DEVELOPMENTAL SERVICES, INC. VENDOR ADVISORY COMMITTEE MINUTES

September 2, 2021

The following committee members were in attendance at said meeting:

PRESENT: STAFF:

Susan Stroebel, Chairperson Anthony Hill, Executive Director

Olaf Luevano
Valerie Donelson
Nicole Mirikitani

Daniela Santana, Director of Client Services
Lucina Galarza, Director of Community Services
Jaime Anabalon, Quality Assurance Manager

Yvonne Gratianne, Manager of Communications &

Grace Kano

Public Relations

Brenda Baldeon

Charmayne Ross

MEMBERS ABSENT:

Nancy Bunker Baldo Paseta

Vanessa Besack Jose Mendoza

RECOMMENDED ACTIONS THE VENDOR ADVISORY COMMITTEE RECOMMENDATION:

None

A. CALL TO ORDER

Susan Stroebel called the meeting to order at 10:03 a.m. A quorum was established after roll call.

The agenda was reviewed.

The minutes from the August 5, 2021 meeting were approved.

M/S/C (Ross & Mirikitani) The committee approved the minutes.

B. VAC VACANCIES

Jeanette Cabrerea from College Connect applied for VAC under "Other" category.

The Recruiting Subcommittee interviewed her and recommended her to the VAC for membership.

M/S/C (Mirikitani & Donelson) The committee approved Jeanette Cabrerea to represent the "Other" category effective immediately.

Jeanette Cabrerea introduced herself and the committee welcomed her.

C. IMPACT OF COVID 19 AREAS OF DISCUSSION

The following concerns were discussed:

- Wage Increase/Qualified Staff a couple of letters are being drafted that can serve as a starting point to communicate with legislators about this matter. Executive Director, Anthony Hill, is also advocating for this.
- Holding "Open Beds" Mr. Hill confirmed that it is acceptable for vendors to market their vacancies to other regional centers, but that SG/PRC will have to look at the referral first. A discussion about the referrals process followed; the members would like to get a monthly report of how many vacancies there are, how a home is targeted, and how many individuals served were placed that month. This is something that will be discussed at the next Residential Subcommittee meeting. Lastly, staff informed that the development of additional residential facilities has been frozen at this time.
- Vaccine Mandates for ILS/SLS The vendors requested clarification on what the expectations for staff to get vaccinated are. The concern that some vendors shared is that while they are being expected to get vaccinated as healthcare workers they are not paid as such or covered by Workers Compensation Insurance or Liability Insurance as such. SG/PRC staff shared that the agency is not currently mandating for vendor staff to be vaccinated but are highly encouraging it. Lucina Galarza, Director of Community Services, shared that licensing recommends that providers practice the strictest requirements.

D. <u>VENDOR CATEGORY REPORTS</u>

Adult Programs

Vocational – Olaf Luevano reported that the next subcommittee meeting is scheduled for September 30, 2021. He also thanked transportation vendors for their flexibility.

Adult Day – Jose Mendoza was not present, but Mr. Luevano shared that the subcommittee met last week and announced that they will hold a Trunk or Treat event at SG/PRC. This event could also serve as a vendor fair to showcase and sell

the work of individuals served.

Infant & Children Services

Infant Development Program – Charmayne Ross reported that the subcommittee has met twice, once with staff. There will be a follow up meeting to further discuss the issues such as referrals and rates.

Transportation

Baldo Paseta was not present.

Independent Living Services

ILS Services – Nicole Mirikitani spoke about the shared concern of losing good staff because they do not want to get vaccinated.

SLS Services – Nancy Bunker also soke about SLS providers struggling with staff across the state. The concern is the quality of services if providers are faced with hiring staff not qualified. She asked if there is a back up plan for this problem; SG/PRC staff informed that the development of registries for staffing shortages has started.

Residential Services

Specialized – One vacancy in this category

CCF – Valerie Donelson (**one vacancy in this category**). Mrs. Donelson asked about the staff registry, specifically about compensation. SG/PRC staff explained that it is allowed to pay those in the registry more as a part of COVID 19 response.

ICF- Grace Kano reported that those considered healthcare workers have to be vaccinated by September 30, 2021 and unvaccinated staff will need to get tested weekly. She shared that her staff that are unvaccinated wear N95 masks. Lastly, she said that CDHP is asking ICFs to update their contract information in case of emergencies.

Other Vendored Services-

<u>At Large-</u> Susan Stroebel shared that many vendors continue to have openings and are looking for referrals. They would like to see programs vendored by San Gabriel be priority for referrals.

E. <u>LEGISLATIVE UPDATE</u>

Susan Stroebel and Valeria Donelson will send a "thank you" letter to Chris

Holden. Mrs. Stroebel provided a document with legislative updates in the materials link.

F. SG/PRC STAFF UPDATES

The next Richard D. Davis Foundation will hold its annual golf tournament on October 25, 2021 at South Hills Country Club in West Covina.

PUBLIC COMMENTS

None

MEETING ADJOURNED

The next regular meeting will be held on October 7, 2021, at 10:00 a.m.

SAN GABRIEL/POMONA VALLEYS DEVELOPMENTAL SERVICES, INC. STRATEGIC DEVELOPMENT COMMITTEE MINUTES

September 8, 2021

The following committee members were present at said meeting.

MEMBERS: STAFF:

Gisele Ragusa Anthony Hill, Executive Director

Bruce Cruickshank Daniela Santana, Director of Client Services
Bill Stewart Willanette Satchell, Executive Assistant
Shannon Hines Erika Gomez, Executive Assistant - BOD

Anabel Franco - Vizcaino

GUESTS:

Tracy Evanson

MEMBERS ABSENT:

Julie Chetney

RECOMMENDED BOARD ACTIONS THE STRATEGIC DEVELOPMENT COMMITTEE RECOMMENDS THAT THEY TAKE ACTION ON THE FOLLOWING:

None.

ITEMS DISCUSSED

A. CALL TO ORDER

Gisele Ragusa, called the meeting to order at 6:02 p.m. A quorum was established.

The agenda was reviewed and the committee decided that the Strategic Timeline will be tabled due to the importance of completing the revision of the Board Survey's results.

The Minutes from the August 11, 2021, Strategic Development Committee meeting were approved.

M/S/C (Stewart & Hines) The committee approved the minutes.

Abstain: Franco-Vizcaino

B. PUBLIC INPUT

None

C. BOARD SURVEY

The committee reviewed in detail the results from the Board Survey. Based on the results, the members decided the line up for the 2021-2022 Training Plan for the SG/PRC Board and its Advisory Committees that must be submitted to DDS after approved by the Executive Finance Committee.

D. FUTURE TRAINING TOPICS:

The 2021-2022 Training Topics, Schedule, and Speakers is as follows (pending approval of the Executive Finance Committee)

- October 27, 2021 Benchmarking and Performance Outcomes Communication Speakers: SG/PRC Staff and applicable consultants (Qualifications: Advanced degree(s) and regional center leadership experience).
- February 23, 2022 Advanced Strategic Planning and Development. Speakers: Consultants with Strategic Planning Expertise (Qualifications: Vary by type, generally, leadership strategic planning experience in non-profits with advanced degrees).
- April 27, 2022 *Understanding Diversity, Equity and Inclusion (DEI)*. Speaker(s): Diversity, Equity, and Inclusion Consultant(s). (Qualifications: Consultant(s) with advanced degree with DEI expertise related field).
- July 27, 2022 *Self-Determination: Full Implementation Update*. Speakers: Regional Center Leadership and Partners (Qualifications: Regional Center staff and partner(s) with advanced degrees).
 - M/S/C (Stewart & Franco-Vizcaino) The committee approved the recommendation of this plan to the Executive Finance Committee.

E. COVID-19 UPDATE

Mr. Hill shared that 99.9% of staff are fully vaccinated. Staff are required to return to the office once a week. Staff are also required to test weekly. Lastly, SG/PRC's testing site is now open to children as well.

F. ADJOURNED

Due to time constraints the committee will table the Strategic Timeline agenda item.

M/S/C (Hines & Stewart) The committee approved the adjournment of the meeting.

The next Strategic Development Committee meeting is scheduled for October 13, 2021.

SAN GABRIEL/POMONA REGIONAL CENTER

September 15, 2021

TO: Penelope Fode, Board President & Board of Directors

San Gabriel / Pomona Valleys Developmental Services, Inc.

FROM: Anthony Hill, M.A. J.D. Esq.

Executive Director

RE: Executive Director's Report

SG/PRC's Critical Business Functions

All critical functions including Intake/Eligibility, Client Services, Fiscal, Clinical, Human Resources, Quality Assurance and Information Technology are at optimal levels. We are implementing our Abundance of Caution strategy, in that we are adjusting our business practices according to public health policy guidance, rates of COVID-19 transmission, and SG/PRC data.

Beginning September 13, 2021, all Service Coordinators and Client Service Managers are scheduled workdays in the office at a minimum of 1 day weekly. Directors, and staff with our Fiscal, Human Resources, Intake & Eligibility, Information Technology, Records/Indexing, and Administrative Teams are working primarily in the office.

The SG/PRC office has remained open throughout the COVID-19 pandemic. Visitors and staff are required to wear a face mask and pass a contactless temperature screening device. We have held firm with this practice, even though guidance from local public health authorities has varied. Our Porter cleans and sanitizes our business office daily, supported by other internal health and safety protocols. We are very proud of our distinction of being the **only regional center throughout the pandemic** that has continued to provide in-person intake/eligibility assessments and early intervention clinics.

Page 2 Director's Report September 15, 2021

Vaccine & Disclosure Mandate

Effective August 9th, 2021, all SG/PRC employees were mandated to receive the COVID-19 vaccine or alternatively demonstrate proof of a valid exemption allowable under the guidance of the Equal Employment Opportunity Commission. SG/PRC has achieved 100% compliance in that all staff are either fully vaccinated or have an allowable legal exemption.

Additionally, all SG/PRC employees are required to disclose vaccination status immediately when conducting agency business at residential facilities, intermediate care facilities, skill nursing facilities, adult family homes, supported living arrangements, schools and any setting where an individual served lives, and upon request at jails, homeless shelters or other community or governmental agencies that might require disclosure. SG/PRC employees were designated as healthcare workers from the Los Angeles County Department of Public Health (LACDPH) during February 2021 (See Attachment A).

Intake/Eligibility Data First Quarter FY21/22

| Early Intervention/Intake | Lanterman/Intake |
|-----------------------------|--|
| 214 New Referrals | 49 New Referrals |
| 216 Eligibility Reviews | 41 Eligibility Reviews (El transition) |
| 4 Reactivations | 16 Reactivations |
| 197 Children found eligible | 59 Eligible (/EI transitions) |
| | 10 Provisional Eligible |
| | |

(See Attachment B)

<u>Telecommunications Upgrade</u>

We met our timeline, set for September 1, 2021. We have successfully transitioned into our new telecommunications system, featuring unlimited teleconferencing, texting, soft phone, and one prefix (710) for all staff. Our main number has remained the same (909) 620-7722. The SG/PRC staff telephone directory is located at www.sgprc.org. Our intake staff have reported positive outcomes, in that the text feature has been used as an appointment reminder, decreasing the number of no-shows we had experienced prior.

SG/PRC COVID-19 Data

Los Angeles County COVID-19 positivity rate 7-day average reported on September 9, 2021, is 1.85%. Currently we have (5) hotspots. "Hotspots" are operationally defined as at least one COVID-19 positive test outcome for either an individual served that resides in a residential facility or a staff that delivers care and supervision (See Attachment C).

SG/PRC's COVID-19 Testing Clinic

Effective August 16, 2021, our COVID-19 testing clinic is open an additional day. It will be open Monday, Tuesday, Wednesday, and Thursdays for individuals served and their families, service provider staff and their families, and SG/PRC staff and their families. The clinic is held at the SG/PRC office from 9 a.m. to 11:30 a.m. We are currently exploring additional testing resources to supplement what we have, because we anticipate an increase in testing demand observed by LACDPH data and impact from the recent federal order "Emergency Temporary Standard" mandating COVID-19 vaccines and COVID-19 testing for employers with more than 100 employees (See Attachment D).

COVID-19 Vaccine Data

As required by the Department of Developmental Services (DDS) Directive, SG/PRC is collecting COVID-19 vaccine data for individuals served. We are collecting the vaccine brand, whether the individual served is fully vaccinated, and whether the individual served demonstrated their choice to decline COVID-19 vaccines. SG/PRC's vaccine data collection efforts remain at **the top of the list** of regional centers according to DDS Data at www.dds.ca.gov under COVID-19 data.

Breaking Barriers

SG/PRC, in collaboration with Children's Hospital Los Angeles and the University of Southern California is co-hosting Breaking Barriers Conference, Developing Possibilities; Lessons Learned from COVID-19. The conference will be held in a Zoom platform and live streamed. The Multidisciplinary Conference for healthcare professionals will be held on October 8, 2021, 9:00 a.m. to 5:00 p.m. with Mr. Andy Imparato, Keynote Speaker, Executive Director Disability Rights of California, Member of Biden/Harris COVID-19 Health Equity Task Force. The Family Day Conference will be held on Saturday October 9, 2021, 9:00 a.m. to 4:30 p.m. with Keynote Speaker Dr. Alicia Bazzano, MD. PhD, MPH, Medical Director, Special Olympics. Please join us (See Attachment E).

SG/PRC's Dental Clinic September 11, 2021

On September 11, 2021, SG/PRC hosted its fourth (4th) dental clinic during the COVID-19 pandemic. The SG/PRC dental clinic is a collaborative partnership with Dr. Banner, University of Southern California, California State University, Fullerton, University of California, Los Angeles and California State Polytechnic University, Pomona. The clinic was held in the SG/PRC parking lot under canopy tents, allowing space for physical distancing. Attendees were required to pass a contactless temperature screening monitor, and wear face masks.

Page 4 Director's Report September 15, 2021

The purpose of the dental clinic is to support the individual served with securing a permanent dental provider. The dental clinic offers screenings, dental x-rays and implementation of desensitization strategies relying on doctrines of applied behavior analysis. At least 60 individuals served attended our clinic.

SG/PRC's Expenditures FY 20/21

We are projecting FY 20/21 budget reserves in Operations reflecting the amount of \$251,556 and in Purchase of Service of the amount of \$9,061,047.

<u>Department of Developmental Services (DDS)</u>

SG/PRC Caseload Ratios

As reported prior, SG/PRC did not meet statutory requirements for caseload ratios. SG/PRC is required to submit a plan of correction to DDS (See Attachment F).

FY 21/22 Budget Initiatives

Budget year has an extraordinary number of public policy initiatives (26) in comparison to prior years (See Attachment G).

Extension of Waivers, Modifications, and Directives Due to COVID-19 (See Attachment H)

Department Directive on Requirements Waived due to COVID-19

Early Start in-person meetings, Individual Family Service Plan meetings are permissible through electronic teleconferencing technologies when requested by the parent or legal guardian, until June 30, 2022. This Directive was further modified, deleting in-person Lanterman Act meetings subordinated through Trailer Bill AB 136 amending Welfare and Institutions Code Section 4646(f), allowing remote services and supports meetings through use of remote electronic technologies through June 30, 2022, when requested by the individual served, their legal representative or Conservator.

Department Directive on Requirements Waived due to COVID-19 and Additional Guidance

Day Program Services must be provided in accordance with local public health authority guidance and concurrently with guidance issued through the California Department of Social Services and the California Department of Public Health. Welfare and Institutions Code Section 4731 Complaint response timelines are no longer waived.

Amendments Requirements Waived due to COVID-19

COVID-19 absences connected to residential facility placements, are billable, if the regional center agrees the absence is related to COVID-19 and for the purpose of preventing or mitigating the risk of COVID-19 exposure.

Extension of Early Start Services

This Directive delegates regional centers authority to fund services previously authorized under the Early Start Individual Family Service Plan for the purpose of supporting the transition between Part C and Part B services. This Directive is not an extension of the age range for Early Start services or an amendment to Early Start eligibility program requirements or continuation of Early Start services in lieu of available services through the School District.

<u>Association of Regional Center Agencies (ARCA) Updates</u>

The Association of Regional Center Agencies (ARCA) represents the 21 non-profit regional centers that advocate on behalf of and coordinates services for California's over 350,000 people with developmental disabilities.

The Association functions as a leader and advocate in promoting the continuing entitlement of individuals with developmental disabilities to achieve their full potential and highest level of self-sufficiency. The Association participates in the development of public legislative policy that impact individuals with developmental disabilities and their families.

Assembly Bill 445 (AB 445)

(AB 445) is a bill sponsored by Assemblymember Calderon that removes administrative barriers (collection of unrelated information) cluttering the pathway for individuals with developmental disabilities to secure eligibility assessments and delivery of critical services. Governor Newsom signed (AB 445) on August 31, 2021. It is now California Law. ARCA and SG/PRC supported (AB 445) (See Attachment I).

Assembly Bill 580 (AB 580)

Assemblymember Rodriguez (AB 580) amends existing law, requiring a standardized emergency management system for use by all emergency response agencies including the appointment of representatives of the disabled community to serve on committees that will help develop policy related to the system. On September 10, 2021, ARCA submitted a formal written request for Governor Newsom to sign (AB 580) (See Attachment J).

Senate Bill 14 (SB 14)

Senator Portantino and others introduced (SB 14) amending Education Code Section 48205, to include accommodations related to the behavioral health needs of students, expanding the term |illness| to include mental or behavioral health for the purpose of excused absence. On September 13, 2021, ARCA submitted a formal written request for Governor Newsom to sign (SB 14) (See Attachment K).

Senate Bill 224 (SB 224)

Senator Portantino and others introduced (SB 224), that will require school districts and charter schools to include mental health instruction within health educational courses. This bill affirms that mental health is critical to overall health, well-being and academic success. It further advances that the public education system is an efficient and effective setting for providing this education to youth. It also, recognizes that mental health challenges affect all age groups, races, ethnicities and socioeconomic classes. On September 9, 2021, ARCA submitted a formal written request for Governor Newsom to sign (SB 224) (See Attachment L).

Senate Bill 639 (SB 639)

On September 10, 2021, the California Legislature took action moving California closer to the position adopted by 12 other states banning businesses from paying people with developmental disabilities wages below the prevailing minimum wage. (SB 639) establishes a timeline for full implementation. On August 5, 2021, ARCA issued a letter to the sponsor of (SB 639), Senator Elena Durazo requesting a structured pathway to achieve this goal. Approximately 10,000 individuals served are impacted through the implementation of (SB 639).

ATTACHMENT A

S AN GABRIEL/POMONA REGIONAL CENTER

This certification instrument demonstrates and is verification, that ______COVID-19 vaccination status complies with the Equal Employment Opportunity Commission (EEOC) standards and guidance and San Gabriel/Regional Center's COVID-19 Operations Contingency Plan, mandating COVID-19 vaccinations for all SG/PRC staff and is certified by SG/PRC's Human Resources Department. The above employee received a COVID-19 vaccination and is fully vaccinated or meets exemption criteria and is tested weekly with negative outcomes.

Should you have any questions regarding SG/PRC's COVID-19 vaccine procedure, please contact Mr. Raul Alvarez, Human Resources Specialist, at (909) 710-8201 or railvarez@sgprc.org. The QR Code below demonstrates authenticity of this certification. After scanning you will gain access to SG/PRC's website, where you find information regarding SG/PRC's COVID-19 protocols.



August 6,2021/SG/PRC





BARBARA FERRER, Ph.D., M.P.H., M.Ed. Director

MUNTU DAVIS, M.D., M.P.H. County Health Officer

MEGAN McCLAIRE, M.S.P.H. Chief Deputy Director

313 North Figueroa Street, Room 808 Los Angeles, California 90012 TEL (213) 288-8769 • FAX (213) 975-9601

www.publichealth.lacounty.gov

September 9, 2021

Dear Regional Center Administrators:

SUBJECT: NEW LOS ANGELES COUNTY ORDER REGARDING VACCINATION OF **HEALTH CARE WORKERS**

On August 12, 2021, a Health Officer Order was issued by the Los Angeles County Department of Public Health requiring health care or home care workers who work in or routinely visit high risk or residential care settings to be vaccinated against COVID-19 and document their vaccination status by September 30, 2021. This order applies to all individuals who are either paid or unpaid and work in indoor or other settings where care is provided to patients, patients have access for any purpose, or home care or daily living assistance is provided to residents. The requirements also apply to employees with a remote or hybrid work agreement since those who work remotely may need to visit a facility location from time to time.

Any Regional Center staff that meet these criteria specified in the order would be required to adhere to this order.

For more specific details, please review the Health Care Worker Vaccination Order and Frequently Asked Questions online at reopeninglacounty.com.

Sincerely,

Muntu Davis, M.D., M.P.H.

Yunga Dea Mo, alt

County Health Officer

MD:msl



BOARD OF SUPERVISORS

Hilda L. Solis First District

Holly J. Mitchell Second District

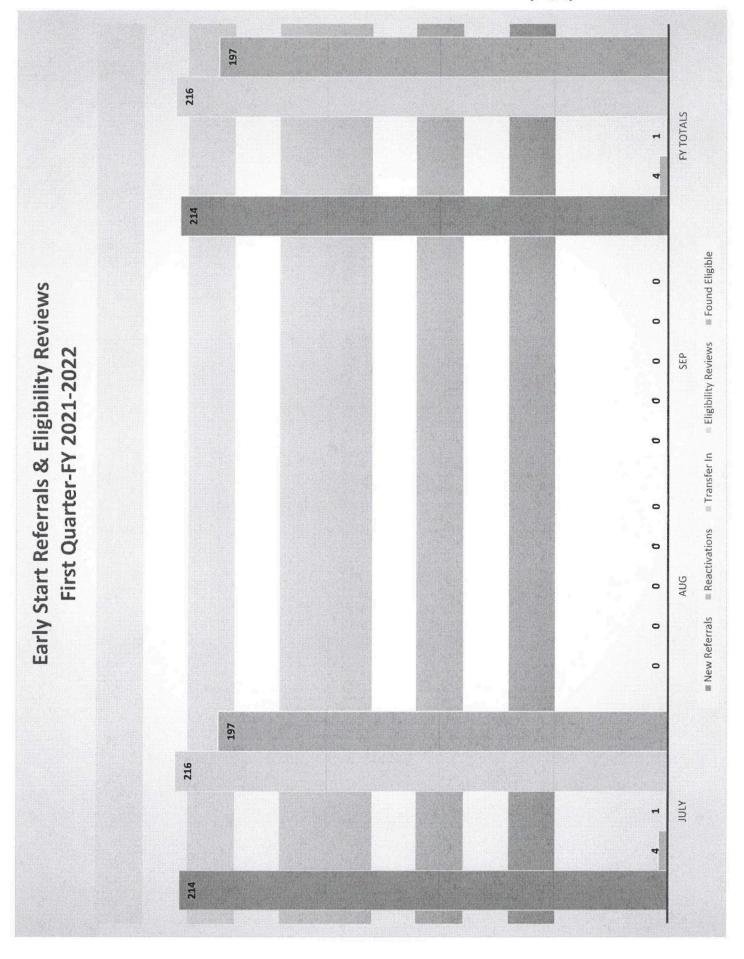
Sheila Kuehl Third District

Janice Hahn

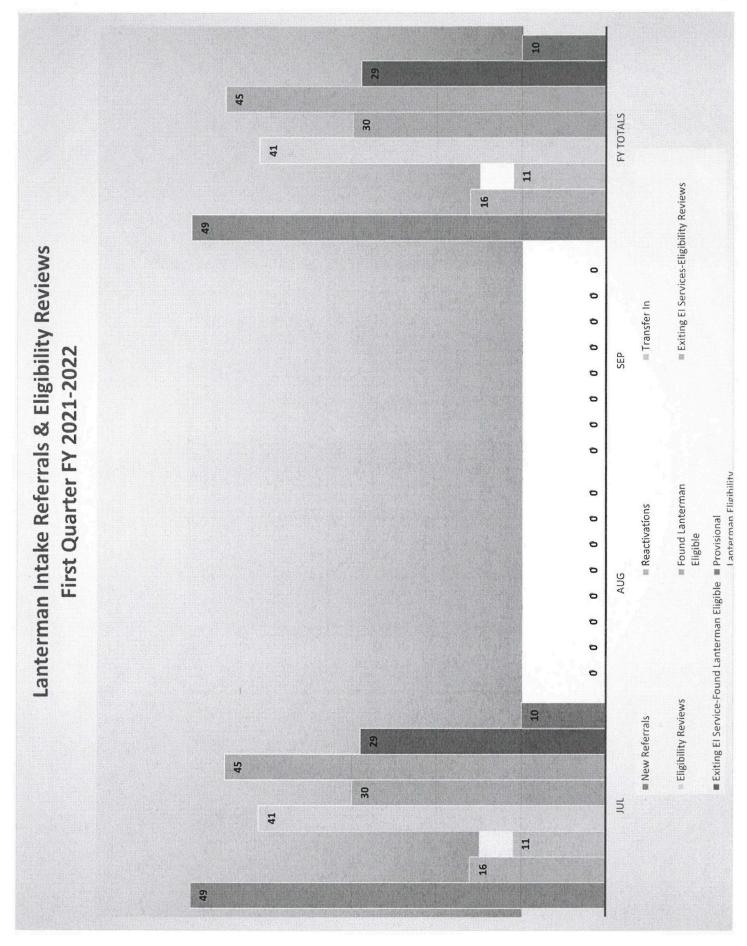
Kathryn Barger

Fifth District

ARTACHUANT B





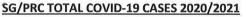


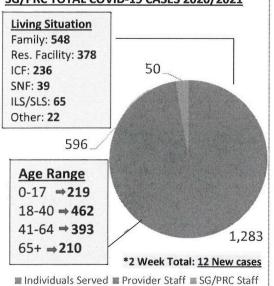
California COVID-19 Data

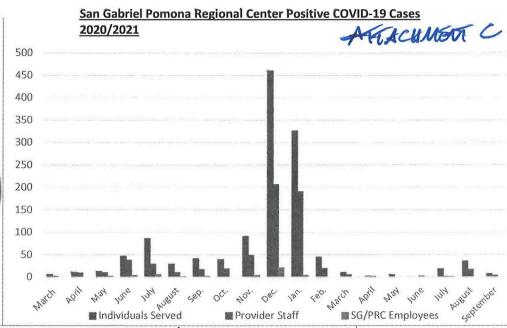
Total Cases: 4,354,113

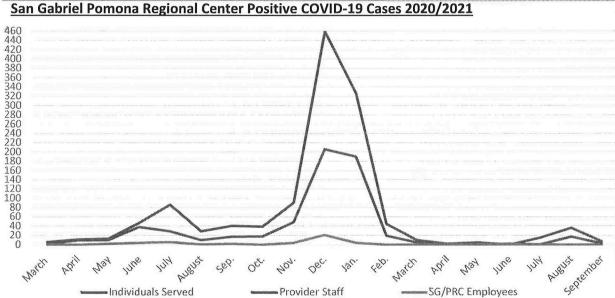
San Gabriel Pomona Regional Center COVID-19 Report Week of 9/13/21











COVID-19 Deaths of Individuals Served

| ***2020 Total | 28 |
|-----------------|----|
| <u>2021</u> | |
| January | 19 |
| February | 10 |
| March | 1 |
| April | 0 |
| May | 1 |
| June | 0 |
| July | 1 |
| August | 2 |
| September | 1 |
| 2020/2021 TOTAL | 63 |

Los Angeles County Public Health Data

| Total Cases | 1,427,817 | |
|--------------------------|----------------------|--|
| Current Hospitalizations | 1,385 (was 1,480) | |
| Total Deaths | 25,611 | |
| Positivity Rate | 1.85% (was 2.09%) | |
| 7 Day Average | 137,372 | |
| SG/PRC SERVICE AREA HOT | TSPOTS / TOTAL CASES | |
| Pomona | 28,099 | |
| El Monte | 18,609 | |
| West Covina | 14,678 | |
| Baldwin Park | 14,293 | |

Covid-19 Vaccine Data

| LOS ANGELES COU | NTY |
|--------------------------------|------------|
| Doses Administered | 11,925,403 |
| Fully Vaccinated | 66% |
| Received 1 Dose | 75% |
| Seniors (65+) Fully Vaccinated | 81% |
| CALIFORNIA | |
| Doses Administered | 47,908,225 |
| Fully Vaccinated | 68% |
| Partially Vaccinated | 10% |

ATTACHMENT D

SAN GABRIEL/POMONA REGIONAL CENTER

COVID-19 TESTING

FREE TESTING
OFFERED TO INDIVIDUALS
WE SUPPORT, THEIR FAMILIES,
VENDORS & SG/PRC STAFF

Testing available 4 days a week.

Monday through Thursday

9 a.m. to 11:30 a.m.

Registration is Highly Encouraged

Testing Site:

San Gabriel/Pomona Regional Center 75 Rancho Camino Drive

Brought to you by SG/PRC in partnership with the following:



TO REGISTER, PLEASE CLICK HERE

https://home.color.com/covid/ sign-up/start?partner=cdph681



For questions, email us at covidtesting@sgprc.org

ATTACHMENT D

SAN GABRIEL/POMONA REGIONAL CENTER

PRUEBAS PARA EL COVID-19

SE OFRECEN PRUEBAS
GRATUITAS PARA LOS INDIVIDUOS
QUE APOYAMOS Y A SUS FAMILIAS,
LOS PROVEEDORES DE SERVICIO
Y LOS EMPLEADOS DEL SG/PRC

Citas disponibles 4 días a la semana de Lunes a Jueves 9 a.m. a 11:30 a.m.

Se le sugiere que se registren con anticipación

Sitio:

San Gabriel/Pomona Regional Center 75 Rancho Camino Drive Pomona, CA 91766

Este servicio es posible por medio de SG/PRC y los siguientes colaboradores

Valencia Branch Laboratory

California Department of Public**Health** color

aveanna healthcare Registrese aqui

https://home.color.com/covid/ sign-up/start?partner=cdph681



Para preguntas, puede mandarnos un correo electrónico a <u>covidtesting@sgprc.org</u>



in collaboration with



USC University of Southern California

USC UNIVERSITY CENTER FOR EXCELLENCE IN DEVELOPMENTAL DISABILITIES

Announces a Multidisciplinary Conference for Healthcare Professionals

Breaking Barriers, Developing Possibilities:

Lessons Learned from COVID 19

FRIDAY, OCTOBER 8, 2021 **9 A.M. TO 5 P.M.**

Live Stream Webinar on Zoom

Keynote Speaker: Andy Imparato

Executive Director, Disability Rights CA
Member, Biden Harris COVID-19 Health Equity Task Force

CMEs, CDEs, and CEUs by Children's Hospital Los Angeles and University of Southern California for:

- Physicians (MD)/ Psychologists (PhD)
- Nurses (RN)
- Dental Professionals (DDS, RDHAP)
- Clinicians (LCSWs and LMFTs)
- Behavior Analysts (BCBA, BCaBA) -Type 3 Units*

REGISTER HERE

Registration - No Fee

REGISTER HERE

Registration + CEUs - \$55 (includes Evenbrite processing fee)

For questions about registration or the conference please email Crystal Ashe at cashe@chla.usc.edu



in collaboration with

Children's Hospital Los ANGELES

USC University of Southern California

USC UNIVERSITY CENTER FOR EXCELLENCE IN DEVELOPMENTAL DISABILITIES

Announces a Family Day Conference

Breaking Barriers, Developing Possibilities: Lessons Learned from COVID 19

SATURDAY, OCTOBER 9, 2021 9 A.M. TO 4:30 P.M.

Live Streamed Webinar on Zoom

Keynote Speaker: Alicia Bazzano, MD, PhD, MPH
Medical Director, Special Olympics

Presentations on

- Telehealth,
- COVID 19 Update,
- Selfcare
- and More!

REGISTER HERE

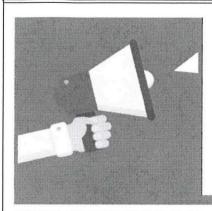


Priority given to family members and adults 18+ served by SG/PRC



Spanish, Korean, Mandarin and Vietnamese interpretation provided, as needed

For questions about registration or the conference please email Crystal Ashe at cashe@chla.usc.edu



JOIN US FOR A PRESENTATION REGARDING SG/PRC's CASELOAD RATIO

SG/PRC WANTS YOUR INPUT!

We are soliciting public input from state council, local organizations representing consumers, family members, regional center employees, service providers, and other interested parties for our plan of correction

Join us on Tuesday, August 24, 2021, from 10 a.m. to 12 p.m. during our weekly Zoom Community Meeting for a presentation regarding the SG/PRC caseload ratio Plan of Correction.

During this meeting we will provide you with survey findings showing that SG/PRC did not meet caseload ratios as expressed in WIC Section 4640.6 (c).

SG/PRC did not meet two (2) out of the seven (7) categories measured on March 1, 2021.

Click here to access letter from DDS

Habrá traducción simultánea en español durante esta junta. Simultaneous Spanish translation will be available during this meeting.

This meeting will be convened via videoconference due to the necessity to maintain social distancing.

To join the meeting, please click on the link below at the meeting time via your computer, e-tablet (iPad or otherwise) or smart phone.

VIDEO-CONFERENCE LINK:

https://us02web.zoom.us/j/941540067?pwd=OUgxNXBaMjN3cDRsK3hqT2Y3SWs1Zz09

Meeting ID: 941 540 067 Password: 123456

You may also submit your input at caseload@sgprc.org before August 26, 2021



DEPARTMENT OF DEVELOPMENTAL SERVICES

1215 O Street, MS 8-20 Sacramento, CA 95814 TTY: 711 (916) 651-6309



July 2, 2021

Anthony Hill, M.A., Esq., Executive Director San Gabriel/Pomona Regional Center 75 Rancho Camino Drive Pomona, CA 91766

Dear Mr. Hill:

Thank you for your service coordinator caseload survey emailed to the Department of Developmental Services (Department) on March 10, 2021. The data provided indicates that, as of March 1, 2021, San Gabriel/Pomona Regional Center (SG/PRC) did not meet all the required caseload ratios mandated by Welfare & Institutions (W&I) Code §4640.6(c). Specifically, SG/PRC did not meet required caseload ratios for the highlighted categories. Of the highlighted categories, SG/PRC caseload ratios for individuals enrolled in the Home and Community-Based Services Waiver program and over three years old, non-waiver, non-mover individuals have been out of compliance for two consecutive reporting periods.

| Regional Center | On Waiver* | Under 3 Years | Movers Over 24 Months | Movers Between 12 and 24 Months | Movers Within Last 12 Months | Over 3 Years, Non- Waiver, Non- Mover* | Complex Needs |
|--|---------------|---------------------|-----------------------------|---|---------------------------------------|---|------------------|
| W&I Code Required Ratios | 1:62 | 1:62 | 1:62 | 1:45 | 1:45 | 1:66 | 1:25 |
| SG/PRC Number of Individuals Served | 4,642 | 1,630 | 112 | 0 | 0 | 7,340 | 94 |
| SG/PRC Ratios | 1:66 | 1:48 | 1:54 | N/A | N/A | 1:70 | 1:21 |
| CA Average | 1:77 | 1:58 | 1:59 | 1:38 | 1:29 | 1:81 | 1:25 |

^{*}Out of compliance for two consecutive reporting periods

This letter is to notify you that, as specified by W&I Code §4640.6(f), SG/PRC is required to submit a plan of correction for the caseload ratio categories that were not met for two consecutive reporting periods.



Anthony Hill, M.A., Esq., Executive Director July 2, 2021 Page two

The plan of correction must be developed with input from the State Council on Developmental Disabilities, local organizations representing the individuals you serve, their family members, regional center employees, including recognized labor organizations, service providers, and other interested parties. Please include in your plan of correction how you incorporated feedback from all required stakeholders.

We encourage you to review your process for determining service coordinator caseload assignments to assist in meeting the required caseload ratios and in developing your plan of correction.

Please email your plan of correction within 60 days from the date of this letter to:

Email: OCO@dds.ca.gov

The Department is available to provide technical assistance with the development of your plan of correction. If you have questions, please contact Danielle Hurley, Research Data Specialist I, Office of Community Operations, at (916) 654-3228, or by email, at dds.ca.gov.

Sincerely,

Original signed by:

ERNIE CRUZ
Assistant Deputy Director
Office of Community Operations

cc: Penne Fode, San Gabriel/Pomona Valleys Developmental Services, Inc. Brian Winfield, Department of Developmental Services Erica Reimer Snell, Department of Developmental Services LeeAnn Christian, Department of Developmental Services Aaron Christian, Department of Developmental Services Uvence Martinez, Department of Developmental Services Danielle Hurley, Department of Developmental Services

SAN GABRIEL/POMONA REGIONAL CENTER

September 14, 2021

Ernie Cruz, Assistant Deputy Director Department of Developmental Services 1215 O Street- MS-8-20 Sacramento, CA 95814

Re: San Gabriel/Pomona Regional Center (SG/PRC) – Caseload Ratio Plan of Correction

Dear Mr. Cruz,

We are in receipt of your letter dated July 2, 2021. We value our partnership with the Department of Developmental Services (DDS). After reviewing your letter, we found that despite under allocation for Service Coordinator salaries and benefits weighted through the core staffing formula fixing those cost at \$37,000 annually, San Gabriel/Pomona Regional Center (SG/PRC) met three out of the five areas measured and outperformed the statewide average. We view these outcomes, as remarkable when balancing the impact of funding methodology and public policy.

SG/PRC is currently underfunded at least \$1.5 million dollars annually for Service Coordinators salaries and benefits on a per capita basis. We do agree, SG/PRC's Service Coordinator assignment practices should be adjusted. During May 2021, we examined and adjusted our internal practices to maximize the reach of resources.

It is our understanding that caseload ratio relief is on the way because of a plan negotiated by our elected officials to address the underfunded allocation mentioned, reflected in a \$61 million-dollar annually, general fund budget proposal beginning Fiscal Year 22/23. Certainly, the implementation of the budget plan will narrow the gap created through the core staffing formula. However, the impact of recent public policy, including provisional eligibility, and expansion of the self-determination program require Service Coordinator supports and accrues associated cost for administrative support and supervisory staff restraining full reach. Another threat is the prevailing employment marketplace where for-profit businesses have risen hourly wages for workers that are not required to have a bachelor's degree and prior experience.

Accordingly, SG/PRC's caseload ratio at the time of the survey completed on March 1, 2021, did not meet statutory requirements in the categories; on the waiver, and over 3 years, non-waiver/ non-mover. SG/PRC has electronically delivered notices to specific entities regarding its plan of correction and thereafter, held a public meeting on August 24, 2021, through the Zoom platform.

75 Rancho Camino Drive, Pomona, California 91766 (909) 620-7722 www.sgprc.org



September 14, 2021 Ernie Cruz, Department of Developmental Services Page 2 of 3

Additionally, SG/PRC established an email address caseload@sgprc.org and distributed it to our community as a forum to receive feedback and public input. SG/PRC did not receive feedback through the designated email address. SG/PRC received the following public input during the Zoom meeting:

"When will San Gabriel/Pomona Regional Center raise Service Coordinator salaries?"

SG/PRC's plan entails the following actions incorporating public input received:

- 1. During May 2021, SG/PRC adjusted its internal business practices related to Service Coordinator assignments intended to balance caseload ratios.
- 2. SG/PRC's CFO and HR Directors will analyze current and future budgetary commitments, and recruit Service Coordinators within budget year allocation thresholds.
- 3. SG/PRC is deploying technology, including laptops, cellphones, integrated teleconferencing, and texting to support Service Coordinators tasks, communications and relationships with individuals served, their families and stakeholders.
- 4. SG/PRC will retain floater Service Coordinator positions that are not computed within its survey of caseload ratios.
- 5. SG/PRC has secured an agreement with Virtual Chart to eliminate redundancies in the work performed by Service Coordinators.
- 6. SG/PRC's Leadership Team and Board will continue its efforts to inform lawmakers regarding the regional center system of care and the need to fully fund regional center operations as a necessity to support individuals with developmental disabilities' integration into all phases of community life.

Mr. Cruz, exceedingly we value our partnership with DDS. Please stay safe and remain well.

Warmest regards,

Executive Director

San Gabriel Pomona Regional Center

Enclosure: Exhibit A. Letter Ernie Cruz (7.2.2021)

ATTACHMENT F

September 14, 2021 Ernie Cruz, Department of Developmental Services Page 3 of 3

cc: Penelope Fode, Board President, San Gabriel/Pomona Regional Center
Roy Doronila, SG/PRC CFO
Raquel Sandoval, SG/PRC Director of Human Resources
Daniela Santana, Director of Client Services
Salvador Gonzalez, Director of Community Outreach and Compliance
Amy Westling, Executive Director, Association of Regional Center Agencies
Brian Winfield, Chief Deputy Director, Department of Developmental Services
Uvence Martinez, Chief, Community Operations, Department of Developmental Services

2021-22 Budget Initiatives

| 2 | 4 |
|-----------|-------------|
| vísio | and |
| 9 | 3 |
| Act P | Ages |
| Lanterman | Eligibility |

& Non-medical Therapies Social Recreation, Camp

Underserved Consumers Coordinator Ratios for **Enhanced Service**

Program Expansion

Self-Determination

Early Start Outreach to Tribal Communities

Implicit Bias Training

Integration for Children

and Adolescents

Enhanced Community

Services to Deaf Community

> Quality Incentive Program Rate Adjustments and

Language Access and

Cultural Competency

Orientations and **Translations**

Community Navigator Program

Group Homes for Children with Special Health Care Needs

Repeal Uniform Holiday

Schedule

Employment Programs Competitive Integrated Paid Internship and

Treatment (START) Teams Assessment, Resources & Systemic, Therapeutic,

> Provider Supplemental Rate Increases

Employment Grants Forensic Diversion **DSP Bilingual Differential DSP Workforce Training**

Program

and Development

Quality Improvement Pilot

Emergency Preparedness Resources

Modernize IT Systems

Performance Incentives

Regional Center

Foster Youth Trauma Informed Services

Coordinated Family

Support Services



DEPARTMENT OF DEVELOPMENTAL SERVICES

1215 O Street, MS 9-90 Sacramento, CA 95814 TTY: 711 (916) 654-1897



August 25, 2021

TO:

REGIONAL CENTER EXECUTIVE DIRECTORS

SUBJECT:

DEPARTMENT DIRECTIVE 01-082521: EXTENSION OF WAIVERS,

MODIFICATIONS AND DIRECTIVES DUE TO COVID-19

Pursuant to Governor Gavin Newsom's Proclamation of a State of Emergency dated March 4, 2020, and Governor Newsom's Executive Order N-25-20 issued on March 12, 2020, the Director of the Department of Developmental Services (Department) issued numerous Directives to regional centers waiving or modifying certain requirements of the Lanterman Developmental Disabilities Services Act, the California Early Intervention Services Act, and/or certain provisions of Title 17, Division 2 of the California Code of Regulations. Additionally, the Director of the Department issued several Directives pursuant to Welfare and Institutions (W&I) Code section 4639.6 to protect consumer rights, health, safety, or welfare, or in accordance with W&I Code section 4434.

Any waivers, modifications or directives contained in the following Directives are extended an additional 30 days from the current date of expiration, and specified sections within certain Directives are amended, as follows:

| Date Issued | Directive Subject | Current Expiration Date | New Expiration Date |
|----------------|--|-------------------------------|---------------------------|
| 3/12/2020 | Department Directive on Requirements Waived due to COVID-19 Amendments to Directive • For section "Early Start In-Person Meetings", the waiver of in-person service coordination meeting requirements is hereby rescinded. Trailer Bill AB 136, effective July 16, 2021, amended Government Code section 95020(c)(1), allowing, until June 30, 2022, individualized family service plan meetings to be held by remote electronic communications when requested by the parent or legal guardian. The waiver of in-person eligibility determination meeting requirements, as provided in this section is extended and remains effective until rescinded. (Amendment effective 7/29/2021) • Effective immediately, section "Early Start Remote Services" is hereby deleted from this Directive. Trailer Bill AB 136 amended Government Code section 95020(d)(5)(A), specifying that early intervention services may be delivered by remote electronic communications. | 9/3/2021 | 10/3/2021 |

Regional Center Executive Directors August 25, 2021 Page two

| Date Issued | Directive Subject | Current Expiration Date | New Expiration Date |
|----------------|---|-------------------------------|---------------------------|
| | • Effective immediately, section "Lanterman Act In-Person Meetings" is hereby deleted from this Directive. Trailer Bill AB 136 amended Welfare and Institutions Code section 4646(f), allowing, until June 30, 2022, services and supports meetings, including individual program plan meetings, to be held by remote electronic communications when requested by the consumer or, if appropriate, the consumer's parents, legal guardian, conservator, or authorized representative. (Amendment effective 7/29/2021) | | |
| 3/18/2020 | Department Directive on Requirements Waived due to COVID-19 and Additional Guidance | 9/9/2021 | 10/9/2021 |
| | Amendments to Directive (in order by most recent amendment) | | |
| | The following sentence under section "Day Program Services" is hereby amended to read: "To protect public health and slow the rate of transmission of COVID-19, services must be provided in alignment with the guidance issued by CDPH on March 16, 2020. Day program services must be provided in accordance with local county public health orders and relevant guidelines issued by the California Department of Social Services and/or California Department of Public Health." (Amendment effective 5/5/2021) | | |
| | The following paragraph under section "Day Program Services" is hereby amended to read: "The Department reiterates the March 12, 2020, directive to regional centers, "State of Emergency Statewide," authorizing regional centers to pay vendors for absences that are a direct result of the COVID-19 outbreak, pursuant to Title 17 section 54326(a)(11). As indicated in the Department's July 17, 2020, directive, "Providing and Claiming for Nonresidential Services During the State of Emergency," retention payments to nonresidential providers for consumer absences are authorized through August 31, 2020. The Department will issue a directive outlining the structure for subsequent reimbursement of claims for providing nonresidential services using alternative service delivery approaches during the State of Emergency." (Amendment effective 8/10/2020) Effective immediately, section "WIC §4731 Consumers' Rights Complaints" is hereby deleted from this Directive. The 20-working day requirement for investigating and providing a written proposed resolution to a complainant pursuant to W&I Code section 4731(b) is | | |



Regional Center Executive Directors August 25, 2021 Page three

| Date Issued | Directive Subject | Current Expiration Date | New Expiration Date |
|----------------|--|-------------------------------|---------------------------|
| | The following sentence under section "Home and Community-Based Services (HCBS) Self Assessments" is hereby amended to read: "The requested completion date for provider HCBS self-assessment has been extended to <u>June 30, 2020 August 31, 2020</u>." (Amendment effective 6/8/2020) | | |
| 3/25/2020 | Department Directive 02-032520: Requirements Waived due to COVID-19 | 9/16/2021 | 10/16/2021 |
| | Amendments to Directive (in order by most recent amendment) | | |
| | Section "In-Home Respite Workers" will be deleted from this Directive, effective May 31, 2021. (Amendment effective 5/31/2021) | | |
| | • The following paragraph under section "In-Home Respite Workers" is hereby amended to read: "To increase available workforce and support consumers and families at home, the Department waives Title 17 section 56792(e)(3)(A) requirements for in-home respite workers to possess first aid and cardiopulmonary resuscitation training prior to employment when the consumer receiving services does not have chronic or presenting health concerns. <u>Training must be obtained</u> within 30 days of starting work." (Amendment effective 7/15/2020) | | |
| 3/30/2020 | Department Directive 01-033020: Additional Participant-Directed Services | 9/21/2021 | 10/21/2021 |
| 4/15/2020 | Department Directive 01-041520: Requirements Waived due to COVID-19 | 9/7/2021 | 10/7/2021 |
| | Amendments to Directive (in order by most recent amendment) | | |
| | Section "Residential Facility Payments" will be deleted from this Directive, effective May 1, 2021. (Amendment effective 5/1/2021) | | |
| | Section "EBSH/CCH Registered Behavior Technician Certification" will be deleted from this Directive, effective January 10, 2021. (Amendment effective 1/10/2021) | | |
| | • The following paragraph under section "Residential Facility Payments" is hereby amended to read: "The Department hereby modifies any requirements of the Lanterman Act or Title 17 regarding payments to a residential facility when a consumer is temporarily absent. If the temporary absence from the facility is for the purpose of preventing or minimizing the risk of exposure to COVID-19 and the regional center is in agreement that the absence is related to this purpose, the regional center shall continue to pay the established rate as long as no other consumer occupies the vacancy or until it is determined the consumer | | |



Regional Center Executive Directors August 25, 2021 Page four

| Date Issued | Directive Subject | Current Expiration Date | New Expiration Date |
|----------------|--|-------------------------------|---------------------------|
| | will not return to the facility and the facility retains and continues to pay staff during this time. Any claims made for these absences are subject to audit and review. Regional centers shall report to the Department by December 15, 2020, all current approved payments for temporary absences in accordance with this section. The Department will issue a subsequent communication regarding the process and format for reporting." (Amendment effective 12/1/2020) The following paragraph under section "Vendor Fiscal Audits" is hereby amended to read: "The requirements of Article III, Section 9, paragraph (c) of the Department's regional center contract are waived for Fiscal Year 2019-20.—To the extent feasible, regional centers shall continue to conduct fiscal audits in accordance with this paragraph." (Amendment effective 7/15/2020) The following sentence under section "Home and Community-Based" | | |
| | Services (HCBS) Final Rule Compliance Information" is hereby amended to read: "Regional centers shall post this information on their websites by July 1, 2020 August 31, 2020." (Amendment effective 6/8/2020) | | |
| 6/15/2020 | Department Directive 01-061520: Extension of Early Start Services | 9/8/2021 | 10/8/2021 |
| 10/2/2020 | Department Directive 01-100220: Waiver of Half-Day Billing Requirements for Day Services | 8/28/2021 | 9/27/2021 |
| 11/19/2020 | Department Directive 01-111920: Waiver of Self-Determination Program Budget Restrictions for Financial Management Services | 9/15/2021 | 10/15/2021 |

The extension of time for these Directives continues to be necessary to protect public health or safety and to ensure delivery of services.

All COVID-19 related directives and guidance issued by the Department can be found at: www.dds.ca.gov/corona-virus-information-and-resources.



Regional Center Executive Directors August 25, 2021 Page five

If you have questions regarding this Directive, please email <u>DDSC19Directives@dds.ca.gov</u>.

Sincerely,

Original Signed by:

NANCY BARGMANN Director

cc: Regional Center Board Presidents

Regional Center Administrators

Regional Center Directors of Consumer Services Regional Center Community Services Directors Association of Regional Center Agencies





March 25, 2021

Assemblymember Lisa Calderon State Capitol, Room 2137 Sacramento, CA 95814

RE:

AB 445 - SUPPORT

Honorable Assemblymember Calderon:

San Gabriel/Pomona Regional Center (SG/PRC) is offering support for your bill AB 445.

San Gabriel/Pomona Regional Center is a non-profit entity created through statute for the purpose of providing counselling, diagnostic assessment, and ensuring the delivery of community-based services and supports for individuals with developmental disabilities. San Gabriel/Pomona Regional Center serves approximately 14,000 individuals with developmental disabilities and their families that live in Los Angeles County, El Monte, Pomona, and Foothill Health Districts.

Our organization supports AB 445. Your bill removes personal, sensitive information disclosure requirements that <u>are not</u> criteria relied on to determine eligibility for regional center services based on a qualifying condition as stated within WIC Sections 4512(a) & (I).

The obvious unintended consequence when requiring the collection of unrelated information or data is the applicant's failure to proceed in the application process or delay in receiving critical services. Both outcomes are severely harmful in preserving the impact of the presenting developmental disability. Also, your bill simultaneously eliminates inefficient procedure and creates regional center operations expense savings. Exceedingly, your bill encourages prudent public policy.

San Gabriel/Pomona Regional Center strongly supports your bill. AB 445 is timely and furthers the mission of San Gabriel/Pomona Regional Center in creating a society where all individuals with developmental disabilities are fully included within all aspects of community life.

Please know that San Gabriel/Pomona Regional Center is thankful for your thoughtfulness and your time allocated pursuing the necessary outcome of AB 445.

With best regards,

Anthony Hill, M.A. J.D. Esq.

Executive Director

San Gabriel/Pomona Regional Center

Cc: Arnell Rusanganwa, Legislative Assistant, Office of Assemblymember Calderon
Daniel Savino, Government Affairs Director, Association of Regional Center Agencies

75 Rancho Camino Drive, Pomona, California 91766 (909) 620-7722 www.sgprc.org



980 9th Street, Suite 1450, Sacramento, California 95814 • 916.446.7961 • www.arcanet.org

September 10, 2021

Governor Gavin Newsom 1030 10th Street, Suite 1173 Sacramento, CA 95814

RE: AB 580 (Rodriguez) – SIGNATURE REQUEST

Honorable Governor Newsom:

The Association of Regional Center Agencies (ARCA) represents the network of 21 community-based non-profit regional centers that coordinate services for, and advocate on behalf of, over 350,000 Californians with developmental disabilities. On behalf of ARCA, I wish to share our support for AB 580 (Rodriguez).

People with developmental disabilities have unique needs. For over 50 years the state of California has committed to meeting those needs through a community-based regional center service system. With the passage of time, people's needs, the best ways to meet those needs, and our understanding of the philosophies that guide our system have continued to evolve.

Improving the way the Office of Emergency Services addresses the unique circumstances of the access and functional needs community, therefore, is part of a long history of changes, refinements, and reforms that both directly and indirectly impact our service system. It will help improve the lives of people with developmental disabilities, and by virtue of benefiting them, it will strengthen our service system. We thank Assemblymember Rodriguez for authoring this bill, and hope it receives favorable consideration.

If you have any questions regarding our position, please do not hesitate to contact Daniel Savino in our office at dsavino@arcanet.org or (916) 446-7961.

Sincerely,

/s/Amy Westling
Executive Director

Cc: Anthony Hill, Executive Director, San Gabriel/Pomona Regional Center Lavinia Johnson, Executive Director, Inland Regional Center Philip Horner, Consultant, Office of Assemblymember Rodriguez

ATTACHMENT LC.

980 9th Street, Suite 1450, Sacramento, California 95814 • 916.446.7961 • www.arcanet.org

September 13, 2021

Governor Gavin Newsom 1030 10th Street, Suite 1173 Sacramento, CA 95814

RE:

SB 14 (Portantino) – SIGNATURE REQUEST

Honorable Governor Newsom:

The Association of Regional Center Agencies (ARCA) represents the network of 21 community-based non-profit regional centers that coordinate services for, and advocate on behalf of, over 350,000 Californians with developmental disabilities. On behalf of ARCA, I wish to express our support for SB 14, Senator Portantino's bill improving the way mental/behavioral health needs of students are addressed.

Parity was a critical concept that changed the health care landscape. The (mental) health needs of individuals should be treated with the same zeal and attention as their (exclusively) physical health needs. For individuals with developmental disabilities, the first meaningful statewide application of this was via SB 946 (Steinberg, 2011, Ch. 650). It required insurance companies to cover behavior health treatments for individuals with autism. While functionally a coverage mandate, it was rooted in the premise of mental health parity, and has had profound benefits for Californians.

We urge the passage of this bill to more effectively extend the benefits of mental health parity to students in California. We have seen the benefits of this policy in our community – and recognize many challenges still remain. SB 14 (Portantino) will help address those challenges.

If you have any questions regarding our position, please do not hesitate to contact Daniel Savino in our office at dsavino@arcanet.org or (916) 446-7961.

Sincerely,

/s/Amy Westling Executive Director

Cc: Tara McGee, Legislative Director, Office of Senator Portantino
Gloria Wong, Executive Director, Eastern Los Angeles Regional Center
Lavinia Johnson, Executive Director, Inland Regional Center
Melinda Sullivan, Executive Director, Lanterman Regional Center
Ruth Janka, Executive Director, North Los Angeles County Regional Center
Anthony Hill, Executive Director, San Gabriel/Pomona Regional Center

980 9th Street, Suite 1450, Sacramento, California 95814 • 916.446.7961 • www.arcanet.org

September 9, 2021

Governor Gavin Newsom 1030 10th Street, Suite 1173 Sacramento, CA 95814

RE: SB 224 (Portantino) – SIGNATURE REQUEST

Honorable Governor Newsom:

The Association of Regional Center Agencies (ARCA) represents the network of 21 community-based non-profit regional centers that coordinate services for, and advocate on behalf of, over 350,000 Californians with developmental disabilities. On behalf of ARCA, I wish to share our support for SB 224 (Portantino).

People with developmental disabilities have unique needs. For over 50 years the state of California has committed to meeting those needs through a community-based regional center service system. With the passage of time, people's needs, the best ways to meet those needs, and our understanding of the philosophies that guide our system have continued to evolve.

Increasing mental health knowledge among students, therefore, is part of a long history of changes, refinements, and reforms that both directly and indirectly impact our service system. It will help improve the lives of people with developmental disabilities, and by virtue of benefiting them, it will strengthen our service system. We thank Senator Portantino for authoring this bill, and hope it receives favorable consideration.

If you have any questions regarding our position, please do not hesitate to contact Daniel Savino in our office at dsavino@arcanet.org or (916) 446-7961.

Sincerely,

/s/Amy Westling
Executive Director

Cc: Gloria Wong, Executive Director, Eastern Los Angeles Regional Center Lavinia Johnson, Executive Director, Inland Regional Center Melinda Sullivan, Executive Director, Lanterman Regional Center Ruth Janka, Executive Director, North Los Angeles County Regional Center Anthony Hill, Executive Director, San Gabriel/Pomona Regional Center Tara McGee, Legislative Director, Office of Senator Portantino

Developmental Services Trailer Bill (TBL)

AB 136 (Committee on Budget)

Assembly Bill 136 (AB 136) is this year's developmental services "Trailer Bill." A summary of this year's TBL is provided here, with reference to the sections of law changed upon the Governor's signature on July 16, 2021.

- 1. Early Intervention Services Act (GOV §95020) Early Intervention Services Act– IFSP to be conducted upon request via video remote until June 30, 2022.
- 2. DDS/DSS licensed program (HSC §1502)— Authorizes the expansion of the Adult Residential Facilities for Persons with Special Health Care Needs (ARFPSHNs) model to children, which would be licensed as Group Homes for Children with Special Health Care Needs (GHCSHNs).
- 3. GHCSHNs (HSC §1524) Requires GHCSHNs to be licensed through Community Care licensing.
- 4. GHCSHNs (HSC §1534) Requires GHCSHNs to be vendored by regional centers.
- 5. Remote services (<u>WIC §4646</u>)- Authorizes the continuance of remote service delivery <u>until June</u> 30, 2022. Implicit Bias (<u>WIC §4511.1</u>) –Mandates implicit bias training for regional center personnel. However, training shall be prioritized for regional center personnel and contractors involved in eligibility determinations or directly assisting individuals and their families during the intake processes, service coordination, and those overseeing purchase of service policies.
- 6. Service restoration (WIC §4648.5)—This bill ends the suspension of:
 - a. Camping services and associated travel expenses;
 - b. Social recreation activities;
 - c. Education services for children 3-17 years of age; and,
 - d. Nonmedical therapies, including, but not limited to, specialized recreation, art, dance, and music.
- 7. Regional center reporting requirements (<u>WIC §4640.6</u>)—This bill would require public meeting and other reporting requirements on behalf of the regional center when additional funding has been received to support increased service coordination and caseload ratios.
- 8. GHCSHNs Requirement (WIC §4684.50)— Authorizes a health care plan before individuals can be placed in homes.
- Rate Increase (WIC §4519.10) Requires DDS to implement rate increases from April 1, 2022 through July 1, 2025 for service providers. TBL also requires quality measures and an incentive program for regional centers and service providers to be developed by DDS with input from stakeholders.
- 10. GHCSHNs (WIC §4474.15) Requires DDS to report to legislature on a quarterly basis the status of development for GHCSHNs.
- 11. Out of State Services (<u>WIC §4519</u>)— This bill will allow for longer DDS approvals for those living out of state.
- 12. Equity Independent Contractor (<u>WIC §4519.5</u>)— Requires DDS to contract with entity to perform a study related to equity and disparity projects.
- 13. DSP Training (<u>WIC §4511.5</u>)— Requires training on person centered, cultural and linguistic competency for Direct Support Professionals (DSPs) in exchange for pay differentials.

ATTACHMENT M

Developmental Services Trailer Bill (TBL)

AB 136 (Committee on Budget)

- 14. Provisional Eligibility (3–4-year-old) (WIC §4512)— Allows for regional center services on a provisional basis for children ages 3-4 without a formal diagnosis of a developmental disability.
- 15. Standard performance indicators (<u>WIC §4620.5</u>) Requires the Department to meet with stakeholders to develop indicators for an incentive program for regional centers.
- 16. Bilingual Differential (WIC §4641.1) Differential pay for DSPs providing services in other languages.
- 17. Self Determination Program (<u>WIC §4685.9</u>) Requires DDS to offer the Self-Determination Program to all regional center service recipients as of <u>July 1, 2021</u>. Requires the establishment of an Ombudsperson by DDS for the program.
- 18. Rate suspensions lifted (<u>WIC §4691.12</u>)— Rate suspension lifted for supported employment services, vouchered community-based services, independent living programs, infant development programs, and early start specialized therapeutic services.
- 19. Prohibition Holiday Services (WIC §4692) Allows for regional centers to provide service delivery funding on holidays for certain vendors.
- 20. Competitive Integrated Employment (<u>WIC §4870</u>)—Authorizes additional funding for service providers establishing paid internship program placements and also requires the establishment of community integrated employment incentive payments for service providers.
- 21. Acute Crisis Homes (<u>WIC §4418.7</u>) Modifies the definition of acute crisis homes operated by DDS to indicate that these are real properties used to provide Stabilization, Training, Assistance and Reintegration (STAR) services.
- 22. Acute Crisis Commitments (<u>WIC §6502</u>)— Authorizes the petition for commitment of person with a developmental disability to be filed with the Superior Court.
- 23. Canyon Springs Community Facility (<u>WIC §7505</u>)— Allows for placements in the Canyon Springs Community Facility <u>through June 30, 2022</u>.
- 24. DDS exempt from DGS Approval (<u>WIC §4418.7</u>)— Authorizes DDS to engage in lease activity for STAR homes without receiving the approval of the Department of General Services.
- 25. Uniform Fiscal System Authorizes \$6,000,000 for planning for the replacement of the Uniform Fiscal System and a consumer management system.
- 26. State Reimbursement– Indicates no reimbursement from state to local agencies and school districts for certain mandates.
- 27. This bill would declare that it is to take effect immediately as a bill providing for appropriations related to the Budget Bill.



DEPARTMENT OF DEVELOPMENTAL SERVICES

1215 O Street, MS 8-30 Sacramento, CA 95814 TTY: 711 (916) 654-1958



August 24, 2021

TO:

REGIONAL CENTER EXECUTIVE DIRECTORS

SUBJECT:

GUIDELINES FOR IMPLEMENTATION OF CHANGES TO THE PAID

INTERNSHIP PROGRAM EFFECTIVE JULY 2021

A. PURPOSE

Welfare and Institutions (W&I) Code section 4870 (Enclosure A) was amended as of July 16, 2021, pursuant to Assembly Bill 136. W& I Code section 4870(d) authorizes funding to the Department of Developmental Services (Department) for a paid internship program (PIP). The purpose of the program is to increase the vocational skills and abilities of consumers who choose, through the Individual Program Plan (IPP) process, to participate in a paid internship. Goals of this program include the acquisition of experience and skills for future paid employment, or for the internship itself to lead to full- or part-time paid employment in the same job. The purpose of this correspondence is to delineate changes to W&I Code section 4870 and the subsequent changes to the "Guidelines for Implementation of the Paid Internship Program" issued by the Department on July 28, 2016 (Enclosure B).

B. IMPLEMENTATION AND FUNDING

Internship Funding

Internships are predicated on the person-centered planning process. Regional centers are responsible for informing consumers and the community about changes to the PIP. A consumer may participate in more than one paid internship, as determined through the IPP process.

As of July 16, 2021, the revised funding guidelines for the PIP are as follows [W&I Code sections 4870(a)(1) to (3)]:

- (1) Internships shall not exceed 1,040 hours per year for each individual placed in an internship.
- (2) Payments for internship hours under this program shall include all required employer-related costs.
- (3) Individuals participating in an internship shall be paid at or above minimum wage and equal to the customary wage paid by the employer for the same or similar work performed by individuals who do not have disabilities.
- (4) The sub-code "PIPW" should be added to existing service codes to indicate payment of wages and employer-related costs. This new sub-code is available for use now.

"Building Partnerships, Supporting Choices"



Regional Center Executive Directors August 24, 2021 Page two

Current paid internships that began prior to July 16, 2021, should be converted to the maximum number of hours (1,040), including the number of hours already completed.

Placement Incentive Funding

W&I Code sections 4870(a)(4) and (5) authorize payments to regional center service providers for placement of an individual in a paid internship.

- (1) A payment of seven hundred fifty dollars (\$750) shall be made to the regional center service provider if <u>both</u> of the following apply:
 - The regional center provider places an individual in a paid internship opportunity on or after July 1, 2021.
 - That individual remains in the paid internship after 30 consecutive days.
- (2) An additional payment of one thousand dollars (\$1,000) shall be made to the regional center provider for an individual described in paragraph (1) who remains in the paid internship for 60 consecutive days from the date of placement.
- (3) The sub-code "PIP30" should be added to existing service codes to indicate achievement of the 30-day milestone. The sub-code "PIP60" should be added to existing service codes to indicate achievement of the 60-day milestone. These new sub-codes are available for use now.

If you have questions about this correspondence, please contact Michael Luna at (916) 654-2208, or email at Michael.Luna@dds.ca.gov.

Sincerely,

Original Signed by:

ERICA REIMER SNELL
Deputy Director
Community Services Division

Enclosures

cc: Regional Center Administrators
Regional Center Directors of Consumer Services
Regional Center Community Services Directors
Amy Westling, Association of Regional Center Agencies
Brian Winfield, Department of Developmental Services
Maricris Acon, Department of Developmental Services
Ernie Cruz, Department of Developmental Services
Michael Luna, Department of Developmental Services



DEPARTMENT OF DEVELOPMENTAL SERVICES

1215 O Street, MS 8-30 Sacramento, CA 95814 TTY: 711 (916) 654-1958



August 24, 2021

TO: REGIONAL CENTER EXECUTIVE DIRECTORS

SUBJECT: GUIDELINES FOR IMPLEMENTATION OF CHANGES TO

COMPETITIVE INTEGRATED EMPLOYMENT INCENTIVE PAYMENTS

EFFECTIVE JULY 2021

A. PURPOSE

Welfare and Institutions (W&I) Code section 4870 (Enclosure A) was amended as of July 16, 2021, pursuant to Assembly Bill 136. Competitive integrated employment (CIE) is full or part-time work for which an individual is paid minimum wage or greater in a setting with others who do not have disabilities. Section 4870(d) authorizes funding to the Department of Developmental Services (Department) for incentive payments to providers for placement and retention of regional center consumers, consistent with a consumer's Individual Program Plan (IPP). The purpose of this correspondence is to delineate changes to W&I Code section 4870 and the subsequent changes to the "Guidelines for Implementation of Competitive Integrated Employment Incentive Payments" issued by the Department on August 5, 2016 (Enclosure B).

B. FUNDING

Incentive payments shall be made to the service provider who, on or after July 1, 2016, places an individual into CIE as described in W&I Code sections 4851(o) and 4868(d) and the individual is still competitively employed for the specified milestones of 30 consecutive days, six consecutive months, and 12 consecutive months.

Effective July 1, 2021 until June 30, 2025, the CIE incentive payments for each milestone reached during this time period is as follows:

- (1) A payment of two thousand dollars (\$2,000) if the individual is still engaged in CIE after 30 consecutive days, as described in W&I Code sections 4851(o) and 4868(d).
- (2) An additional payment of two thousand five hundred dollars (\$2,500), if the individual in paragraph (1) remains in CIE for six consecutive months.
- (3) An additional payment of three thousand dollars (\$3,000), if the individual in paragraph (2) remains in CIE for 12 consecutive months.



Regional Center Executive Directors August 24, 2021 Page two

These increased milestone payments will only apply to milestones reached within the time period of July 1, 2021 through June 30, 2025. The CIE placement and earlier milestone payments may have occurred prior to July 1, 2021.

Regional centers shall verify the required duration in the job placement for each incentive payment before funds are provided to the service provider. Payments made pursuant to the incentive program shall not be made in addition to the placement payments pursuant to W&I Code section 4860(d).

A service provider supporting an individual in a paid internship program is not eligible for the above incentives until the individual transitions to CIE [W&I Code section 4870(g)].

C. IMPLEMENTATION

Guidelines for the incentive program are as follows:

- (1) Regional centers shall make information available to service providers regarding incentive payments and changes effective July 1, 2021.
- (2) For CIE incentive payment milestones that are reached from July 1, 2021 until June 30, 2025, the following sub-codes should be utilized:
 - "EMPP" for placement incentive after 30 consecutive days;
 - "EMP6" for six consecutive months' incentive; and
 - "EMP12" for 12 consecutive months' incentive.

These new sub-codes are available for use now.

- (3) For CIE incentive payment milestones achieved <u>prior to July 1, 2021</u>, the following sub-codes and payment amounts should continue to be utilized:
 - "CIEP" for placement incentive after 30 consecutive days (\$1,000);
 - "CIE6" for six consecutive months' incentive (\$1,250); and
 - "CIE12" for 12 consecutive months' incentive (\$1,500).



Regional Center Executive Directors August 24, 2021 Page three

If you have questions about this correspondence, please contact Michael Luna at (916) 654-2208, or email at Michael Luna@dds.ca.gov.

Sincerely,

Original Signed by:

ERICA REIMER SNELL
Deputy Director
Community Services Division

Enclosures

cc: Regional Center Administrators

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