

## San Gabriel/Pomona Regional Center

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### **Performance Report for San Gabriel/Pomona Regional Center**

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve consumers and families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about your regional center.

Last year, at San Gabriel/Pomona Regional Center (SG/PRC) we served about 13,250 consumers. The charts on page two tell you about the consumers we serve. You'll also see how well we are doing in meeting our goals and in fulfilling our contract with DDS.

At SG/PRC, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. As you can see in this report, we did well in the measure of fewer consumers living in developmental centers. We did better than last year and the percentage is less than a fourth of the statewide average.

We also made small improvements in more children living with families, more adults living in home settings, and fewer adults living in facilities larger than six residents. Although there were fewer children residing in large facilities this year than last, we need to continue improving in the area of fewer children living in residential facilities with more than six residents.

SG/PRC met all the compliance measures and exceeded previous year's percentages on updated CDERs and ESRs, Intake/Assessment timely completions, and IFSP requirements being met.

In terms of employment, there are more SG/PRC adults with earned income and a higher percentage of adults with earned income in 2017 than 2016. The average annual wage for SG/PRC adults is higher than last year and higher than the statewide average for people served by the regional center system.

In terms of percent of expenditures and consumers by residence type, there were more Hispanic adults and greater expenditures for Hispanic adults for Independent Living and Supported Living in 2017 than in 2016. There was a consistent difference of 4% between percentage of persons served (62%) and both authorizations (58%) and expenditures (58%) for Hispanic persons for 2017.

SG/PRC has a unique history compared with other regional centers related to residents of large facilities. People placed in large facilities in the SG/PRC area many years ago by other regional centers continue to reside in our community. Many people originally placed at Lanterman State Developmental Center (SDC) by other regional centers moved to new facilities in the SG/PRC area when Lanterman SDC was depopulated. Although SG/PRC has taken significant steps to reduce the number of people living in large facilities over the last several years, SG/PRC consumers continue to reside in facilities licensed for more than six people.

In addition, it is noteworthy that the County of Los Angeles, Department of Children and Family Services (DCFS) places a significant number of children in large facilities located in the SG/PRC area. Some of these children are suspected of having a diagnosis of developmental disability, but that diagnosis is not determined until after the child is placed in one of the facilities located in the SG/PRC area. These children then become clients of SG/PRC, although the families live in communities outside of the SG/PRC service area. SG/PRC has no control over the placement of these children. This situation contributes to the larger than average number of children residing in large facilities.

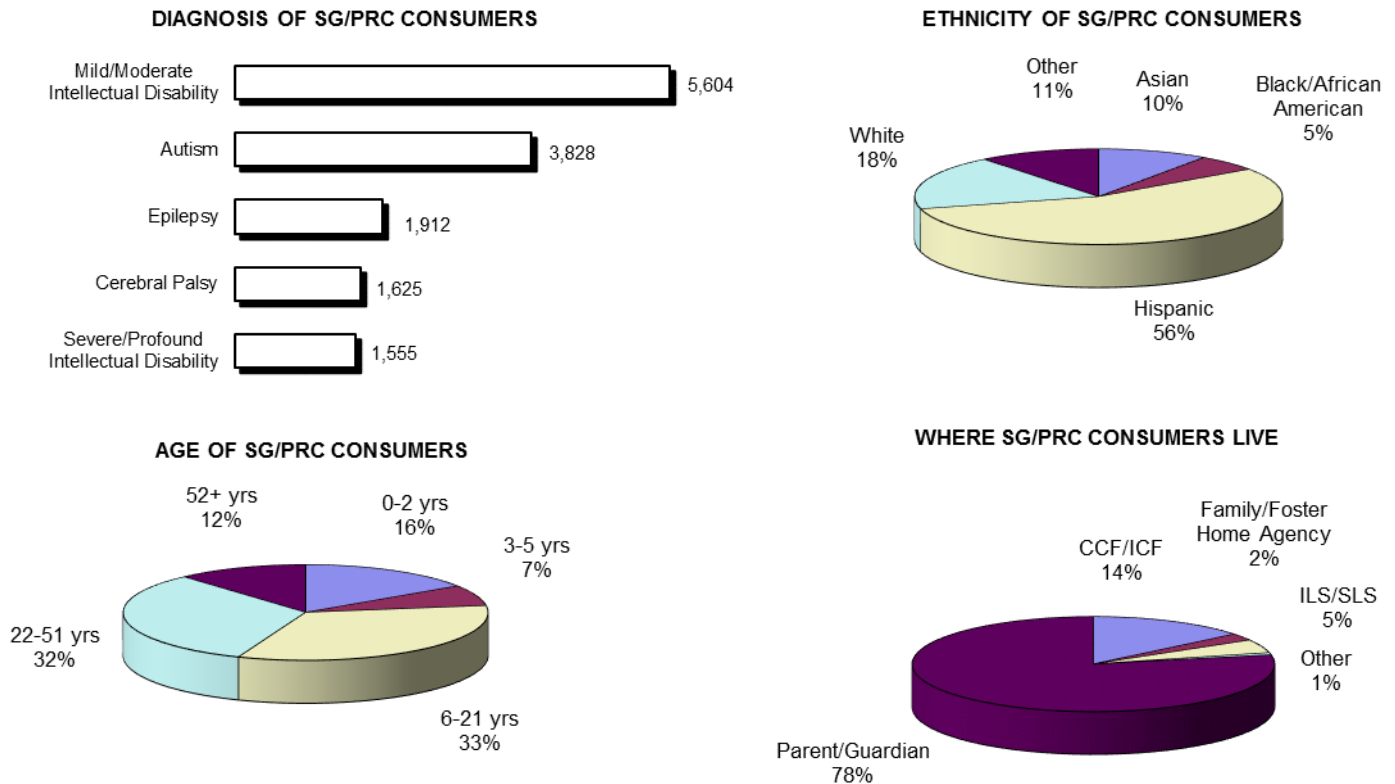
We hope this report helps you learn more about SG/PRC. If you have any questions or comments, please contact us!

This report is a summary. To see the complete report, go to: [www.sgprc.org](http://www.sgprc.org) or contact Carol Tomblin, Director of Compliance, SG/PRC at [ctomblin@sgprc.org](mailto:ctomblin@sgprc.org) or (909) 868-7521

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## Who uses SG/PRC?

These charts tell you about who SG/PRC consumers are and where they live.



## How well is SG/PRC performing?

This chart tells you about five areas where DDS wants each regional center to keep improving.

The first column tells you how SG/PRC was doing at the end of 2016, and the second column shows how SG/PRC was doing at the end of 2017.

To see how SG/PRC compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

Regional Center Goals (based on Lanterman Act)	December 2016		December 2017	
	State Average	SG/PRC	State Average	SG/PRC
Fewer consumers live in developmental centers	0.30%	0.11%	0.21%	0.05%
More children live with families	99.24%	98.92%	99.32%	99.19%
More adults live in home settings*	78.89%	71.34%	79.61%	72.35%
Fewer children live in large facilities (more than 6 people)	0.05%	0.23%	0.04%	0.18%
Fewer adults live in large facilities (more than 6 people)	2.60%	6.94%	2.47%	6.90%

Notes: 1) Consumers can be included in more than one diagnosis category. 2) Residence Types: CCF/ICF is Community Care Facility/Intermediate Care Facility; ILS/SLS is Independent Living Services/Supported Living Services. 3) Home settings include independent living, supported living, Adult Family Home Agency homes, and consumers' family homes. 4) Green text indicates the RC remained the same or improved from the previous year, red indicates the RC did not improve.

## Did SG/PRC meet DDS standards?

Read below to see how well SG/PRC did in meeting DDS compliance standards:

Area Measured	Last Period	Current Period
Passes independent audit	Yes	Yes
Passes DDS audit	Yes	Yes
Audits vendors as required	Met	Met
Didn't overspend operations budget	Yes	Yes
Participates in the federal waiver	Yes	Yes
CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about consumers, including diagnosis.)*	96.10%	96.30%
Intake/Assessment timelines for consumers age 3 or older met	98.91%	100%
IPP ( <i>Individual Program Plan</i> ) requirements met	98.98%	N/A
IFSP ( <i>Individualized Family Service Plan</i> ) requirements met	86.7%	87.4%

Notes: 1) The federal waiver refers to the Medicaid Home and Community-Based Services Waiver program that allows California to offer services not otherwise available through the Medi-Cal program to serve people (including individuals with developmental disabilities) in their own homes and communities. 2) The CDER and ESR currency percentages were weighted based on the RC's Status 1 and Status 2 caseloads to arrive at a composite score. 3) The IFSP calculation methodology was changed from composite to average in order to more accurately reflect the RC's performance by only including children reviewed during monitoring and not all Early Start consumers. 4) N/A indicates that the regional center was not reviewed for the measure during the current period.

## How well is SG/PRC doing at getting consumers working?

SG/PRC has chosen to include consumer employment as a local measure in their performance contract. The chart below shows how well SG/PRC is performing on increasing consumer employment performance compared to their prior performance and statewide average:

Area Measured	State Average	SG/PRC	State Average	SG/PRC
	Jan. through Dec. 2016		Jan. through Dec. 2017	
<b>Of adults in day services, percentage that interact with people without disabilities:</b>				
Data Source: Client Development Evaluation Report (CDER)				
No people without disabilities	9%	7%	10%	5%
Few	58%	63%	58%	63%
Mostly	18%	18%	18%	19%
Only	14%	12%	15%	13%
<b>Percentage of adults who engage in paid work:</b>				
Data Source: CDER				
Less than 10 hours/week	7%	6%	7%	6%
10-25 hours/week	9%	8%	8%	8%
26-39 hours/week	5%	10%	5%	9%
40+ hours/week	1%	1%	1%	1%
<b>Percentage of adults earning:</b>				
Data Source: CDER				
Below Minimum Wage	57%	75%	53%	70%
Minimum Wage	26%	16%	29%	19%
Above Minimum Wage	16%	9%	17%	10%
Salaried	1%	1%	1%	1%
<b>Percentage of Adults who Reported:</b>				
Data Source: National Core Indicator Adult Consumer Survey		<b>July 2011-June 2012</b>		<b>July 2014-June 2015</b>
Having a paid job in a community-based setting	13%	10%	13%	7%
Having integrated employment as a goal in their IPP	27%	24%	27%	14%
Currently being unemployed, but wanting a job in the community	39%	38%	45%	31%
<b>Earned Income (Adults age 16-64):</b>				
Data Source: Employment Development Department		<b>Jan. through Dec. 2016</b>		<b>Jan. through June 2017</b>
Quarterly number of consumers with earned income	21,817	569	23,205	622
Percentage of consumers with earned income	14.2%	8.3%	14.6%	9.0%
Average annual wages	\$7,953	\$8,040	\$8,368	\$8,793
<b>Annual earnings of all people with disabilities in California</b>				
Data Source: Cornell University Disability Status Report		<b>2015</b>		<b>2016</b>
		\$43,100		\$45,300

## How well is SG/PRC doing at reducing disparities and improving equity?

These tables show you how well the regional center is doing at providing services equally for all consumers.

Percent of Expenditures and Consumers by Residence Type and Ethnicity/Race Fiscal Years 2015-16 and 2016-17															
Residence Type	Measure	American Indian or Alaska Native		Asian		Black/African American		Hispanic		Native Hawaiian or Other Pacific Islander		White		Other Ethnicity or Race	
		2016	2017	2016	2017	2016	2017	2016	2017	2016	2017	2016	2017	2016	2017
Family Home	Consumers	0.1%	0.1%	13%	13%	4%	4%	62%	62%	0.1%	0.1%	12%	11%	9%	9%
	Expenditures	0.1%	0.1%	15%	14%	4%	4%	58%	58%	0.2%	0.1%	14%	14%	9%	9%
ILS/SLS	Consumers	0.6%	0.3%	3%	3%	14%	13%	36%	39%	0.5%	0.5%	41%	40%	5%	5%
	Expenditures	0.7%	1%	2%	2%	11%	9%	27%	33%	0.3%	0.3%	55%	51%	4%	3%
Institutions	Consumers	0.0%	0.0%	0%	8%	18%	31%	35%	31%	0.0%	0.0%	35%	23%	12%	8%
	Expenditures	0.0%	0.0%	0%	7%	2%	24%	24%	43%	0.0%	0.0%	68%	20%	6%	6%
Residential	Consumers	0.2%	0.3%	6%	6%	11%	11%	28%	28%	0.1%	0.1%	51%	51%	3%	3%
	Expenditures	0.1%	0.2%	6%	6%	12%	12%	28%	29%	0.1%	0.1%	49%	48%	4%	4%
Med/Rehab /Psych	Consumers	0.0%	0.0%	6%	6%	9%	11%	30%	26%	0.0%	0.0%	53%	56%	2%	1%
	Expenditures	0.0%	0.0%	0%	0%	4%	17%	72%	27%	0.0%	0.0%	23%	56%	0%	1%
Other	Consumers	0.0%	0.0%	4%	0%	19%	19%	54%	42%	0.0%	0.0%	15%	31%	8%	8%
	Expenditures	0.0%	0.0%	0.0%	0%	6%	22%	82%	37%	0.0%	0.0%	6%	37%	7%	3%

Note: 1) Institutions include developmental centers, state hospitals, and correctional facilities. 2) Residential includes care facilities intermediate care facilities, and continuous nursing facilities. 3) Med/Rehab/Psych include skilled nursing facilities, psychiatric treatment and rehabilitation centers, acute general hospitals, sub-acute care services, and community treatment facilities. 4) Other includes consumers who are out-of-state, in hospice, transient/homeless, or not listed elsewhere.

Percent of Authorized Services and Consumers by Residence Type and Ethnicity/Race  
Fiscal Years 2015-16 and 2016-17

Residence Type	Measure	American Indian or Alaska Native		Asian		Black/African American		Hispanic		Native Hawaiian or Other Pacific Islander		White		Other Ethnicity or Race	
		2016	2017	2016	2017	2016	2017	2016	2017	2016	2017	2016	2017	2016	2017
Family Home	Consumers	0.1%	0.1%	13%	13%	4%	4%	62%	62%	0.1%	0.1%	12%	11%	9%	9%
	Authorized Services	0.1%	0.1%	15%	14%	4%	4%	59%	58%	0.2%	0.1%	13%	14%	9%	9%
ILS/SLS	Consumers	0.6%	0.3%	3%	3%	14%	13%	36%	39%	0.5%	0.5%	41%	40%	5%	5%
	Authorized Services	1%	1%	2%	2%	12%	10%	28%	34%	0.3%	0.2%	53%	50%	4%	3%
Institutions	Consumers	0.0%	0.0%	0.0%	8%	18%	31%	35%	31%	0.0%	0.0%	35%	23%	12%	8%
	Authorized Services	0.0%	0.0%	0.0%	6%	2%	24%	24%	47%	0.0%	0.0%	66%	19%	8%	4%
Residential	Consumers	0.2%	0.3%	6%	6%	11%	11%	28%	28%	0.1%	0.1%	51%	51%	3%	3%
	Authorized Services	0.1%	0.2%	6%	6%	12%	12%	28%	29%	0.1%	0.1%	49%	48%	4%	4%
Med/Rehab/Psych	Consumers	0.0%	0.0%	6%	6%	9%	11%	30%	26%	0.0%	0.0%	53%	56%	2%	1%
	Authorized Services	0.0%	0.0%	0.4%	0.3%	5%	16%	69%	26%	0.0%	0.0%	26%	57%	0.0%	1%
Other	Consumers	0.0%	0.0%	4%	0.0%	19%	19%	54%	42%	0.0%	0.0%	15%	31%	8%	8%
	Authorized Services	0.0%	0.0%	0.0%	0.0%	6%	19%	33%	41%	0.0%	0.0%	41%	36%	19%	4%

Note: 1) Institutions include developmental centers, state hospitals, and correctional facilities. 2) Residential includes care facilities intermediate care facilities, and continuous nursing facilities. 3) Med/Rehab/Psych include skilled nursing facilities, psychiatric treatment and rehabilitation centers, acute general hospitals, sub-acute care services, and community treatment facilities. 4) Other includes consumers who are out-of-state, in hospice, transient/homeless, or not listed elsewhere.

**Want more information?**

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Or contact Carol Tomblin, Director of Compliance at **(909) 868-7521**