

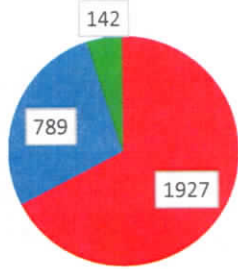
San Gabriel Pomona Regional Center COVID-19 Report Week of 3/14/2022

California COVID-19 Data Total Cases: 8,426,700 Positivity Rate: 2.0% (Was 2.5%) Hospitalizations: 2,364 (was 3,237) Deaths: 86,387

SGPRC Total Covid-19 Cases 2020/2022

**Living Situation**

- Family: 824
- Res. Facility: 493
- ICF: 320
- SNF: 45
- ILS/SLS: 104
- Other: 30



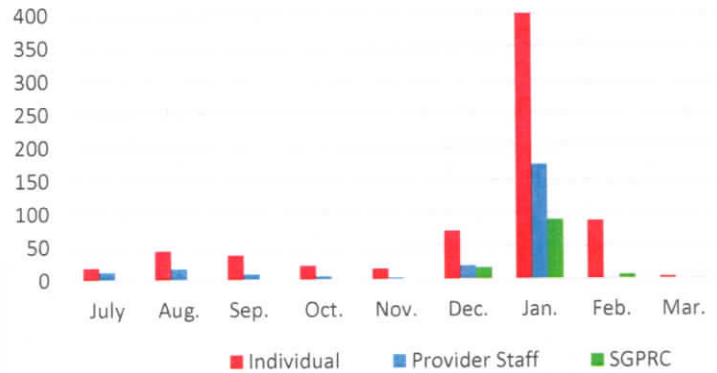
**Age Range**

- 0-17: 367
- 18-40: 622
- 41-64: 532
- 65+: 278

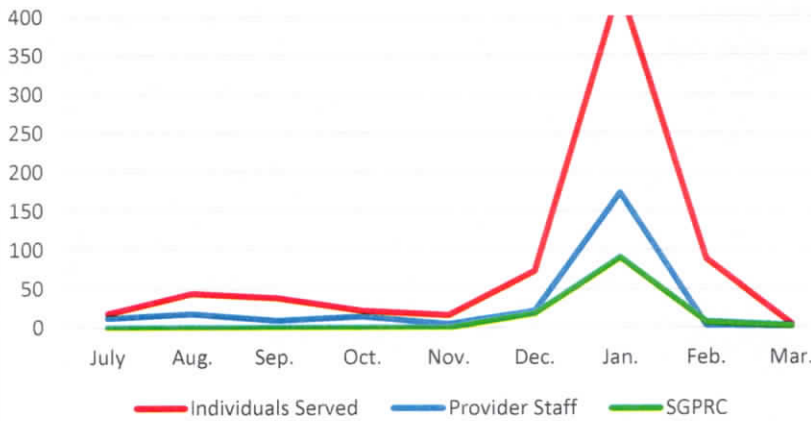
Individuals Served Provider Staff SGPRC

2 Week Total: 6

SGPRC Positive Covid-19 Cases 2021/2022



SGPRC Positive Covid-19 Cases 2021/2022



Covid-19 Deaths of Individuals Served 2022

January	2
February	9
March	
April	
May	
June	
July	
August	
September	
October	
November	
December	
January 2023	
<b>TOTAL</b>	<b>82</b>

LA County Public Health Data

Total Positive Cases	1,054 daily (was 1,423) 2.8 mil. Total
Current Hospitalizations	565 (Was 792)
Total Deaths	31,275 Total
Positivity Rate	0.81% (Was 1.1%)
Testing	124,651 Daily
<b>SG/PRC SERVICE AREA HOTSPOTS / TOTAL CASES</b>	
Pomona	50,842
El Monte	32,559
West Covina	28,965
Baldwin Park	22,696

Covid-19 Vaccine Data

LOS ANGELES COUNTY	
Doses Administered	17.9 million
Fully Vaccinated (Ages 12+)	79%
Fully Vaccinated (Ages 5-11)	29%
Seniors (65+) Fully Vaccinated	90%
Booster	35%
CALIFORNIA	
Doses Administered	72.1 million
Fully Vaccinated (Ages 5+)	74.1%
Partially Vaccinated	9.4%
Booster	57.1%





San Gabriel / Pomona  
Regional Center

# COVID-19 TESTING

**FREE TESTING  
OFFERED TO INDIVIDUALS  
WE SUPPORT, THEIR FAMILIES,  
VENDORS & SG/PRC STAFF**

**Testing available 4 days a week.  
Monday through Thursday  
9 a.m. to 11:30 a.m.**

**Registration is  
Highly Encouraged**

**Testing Site:**

**San Gabriel/Pomona  
Regional Center  
75 Rancho Camino Drive**

**TO REGISTER,  
PLEASE CLICK HERE**

Brought to you by SG/PRC in  
partnership with the following:

[https://home.color.com/covid/  
sign-up/start?partner=cdph681](https://home.color.com/covid/sign-up/start?partner=cdph681)



Valencia Branch  
Laboratory

**color**



**For questions, email us at  
[covidtesting@sgprc.org](mailto:covidtesting@sgprc.org)**





San Gabriel / Pomona  
Regional Center

# PRUEBAS PARA EL COVID-19

**SE OFRECEN PRUEBAS  
GRATUITAS PARA LOS INDIVIDUOS  
QUE APOYAMOS Y A SUS FAMILIAS,  
LOS PROVEEDORES DE SERVICIO  
Y LOS EMPLEADOS DEL SG/PRC**

**Citas disponibles 4 días a  
la semana de Lunes a Jueves  
9 a.m. a 11:30 a.m.**

**Se le sugiere que se  
registren con anticipación**

**Sitio:**

**San Gabriel/Pomona  
Regional Center  
75 Rancho Camino Drive  
Pomona, CA 91766**

**Regístrese aquí**

Este servicio es posible por medio de  
SG/PRC y los siguientes colaboradores

[https://home.color.com/covid/  
sign-up/start?partner=cdph681](https://home.color.com/covid/sign-up/start?partner=cdph681)



Valencia Branch  
Laboratory

**color**

**aveanna**  
healthcare



**Para preguntas, puede mandarnos un  
correo electrónico a [covidtesting@sgprc.org](mailto:covidtesting@sgprc.org)**





**San Gabriel / Pomona  
Regional Center**

March 7, 2022

RE: Social Recreational Services- Resource Development Survey

Dear San Gabriel/Pomona Regional Center (SG/PRC), Self-Advocates, Families and Stakeholders:

As many of you are aware, social recreational services, effective July 1, 2021, are funded through regional centers for individuals served over the age of three (3) either ongoing or provisionally eligible for Lanterman Act services. Fulfilling this recent public policy change, currently SG/PRC funds social recreational services.

Connecting with you to discover your needs is important to us. With this goal guiding us, we developed an electronic social recreational services survey. Our survey is tailored in five (5) languages, including English, Spanish, Chinese, Korean, Vietnamese and can be found at the SG/PRC website at [www.sgprc.org](http://www.sgprc.org), and through SG/PRC Constant Contact.

A vital connection with SG/PRC is through Constant Contact media and publications, where you will receive information regarding services and supports, policies, and initiatives impacting the regional center system of care. You can register with SG/PRC Constant Contact at [www.sgprc.org](http://www.sgprc.org). Also, every Tuesday from 10 a.m. to 11 a.m. please join us and participate in our weekly Zoom Community Meetings accessed through ID 941-540-067 and Passcode 123456. We developed this communication channel specifically for you to share information and develop ideas furthering our partnership with you.

If you need help completing our electronic social recreational services survey, please contact your Service Coordinator. Additionally, Parents' Place, your Family Resource Center is ready to support your participation in the survey process and can be reached at (626) 919-1091. Survey results, will be posted at the SG/PRC website, shared through SG/PRC Constant Contact, discussed during weekly Community Meetings, and will guide the SG/PRC resource development plan.

We strongly believe social recreational services outcomes.... encourages health, wellness, and community integration.... a fundamental right. As always, SG/PRC is exceedingly committed to meeting your needs. Please stay safe and remain well. We cherish all of you!

Warmest regards,

Anthony Hill, M.A., Strategic Communications  
Juris Doctor, Esquire  
Executive Director

**"Service, Support & Advocacy for Individuals with Developmental Disabilities and Their Families"**



San Gabriel / Pomona  
Regional Center

7 de marzo del 2022

RE: Servicios Recreativos Sociales – Encuesta de Desarrollo de Recursos

Estimados Auto defensores, Partes interesadas, y Familias del Centro Regional de San Gabriel/Pomona:

Como muchos de ustedes ya están conscientes, los servicios recreativos sociales, desde el 1ero de julio del 2021, han estado financiados a través de los centros regionales para individuos servidos mayores de tres (3) años que ya sean elegibles en curso, o provisionalmente elegibles para servicios del Acta de Lanterman. Cumpliendo con este cambio reciente de póliza publica, actualmente SG/PRC financia los servicios recreativos sociales.

Es importante para nosotros el conectarnos con ustedes para descubrir sus necesidades. Guiándonos con esta meta, nosotros desarrollamos una encuesta electrónica sobre servicios recreativos sociales. Nuestra encuesta está hecha a medida y en cinco (5) idiomas, incluyendo Inglés, Español, Chino, Coreano, y Vietnamés y se puede encontrar en el sitio web de SG/PRC en [www.sgprc.org](http://www.sgprc.org), y a través de SG/PRC Constant Contact.

Una conexión vital con SG/PRC es a través de medios y publicaciones de Constant Contact, donde recibirán información tocante a servicios y apoyos, pólizas, e iniciativas que impactan el sistema de cuidado del centro regional. Se puede registrar con SG/PRC Constant Contact en [www.sgprc.org](http://www.sgprc.org). También, cada martes de 10 a.m. a 11 a.m. por favor acompañenos y participen en nuestra Junta de la Comunidad semanal por Zoom que se puede acceder a través del ID 941-540-067 con la contraseña 123456. Nosotros desarrollamos este canal de comunicación específicamente para ustedes para compartir información y desarrollar ideas que fomentan nuestra asociación con ustedes.

Si ustedes necesitan ayuda para completar nuestra encuesta electrónica sobre servicios recreativos sociales, por favor contacten a su Coordinador/a de Servicios. Adicionalmente, El Lugar De Los Padres, su Centro de Recursos de la Familia está listo para apoyarles con su participación en el proceso de la encuesta, los cuales pueden ser contactados al (626) 919-1091. Los resultados de la encuesta se publicarán en el sitio web de SG/PRC, compartido a través de SG/PRC Constant Contact, discutido durante nuestra Junta Comunitaria semanal, y guiará el plan de desarrollo de recursos de SG/PRC.

Nosotros creemos firmemente que los resultados de los servicios recreativos sociales...fomentan el bienestar de la salud y la integración comunitaria... un derecho fundamental. Como siempre, el SG/PRC está sumamente comprometido a satisfacer sus necesidades. Por favor manténganse seguros y permanezcan bien. ¡Les apreciamos a todos ustedes!

El más cálido saludo,

Anthony Hill, M.A., Comunicaciones Estrategicas  
Doctor Juridico, Esquire  
Director Ejecutivo

**“Service, Support & Advocacy for Individuals with Developmental Disabilities and Their Families”**





San Gabriel / Pomona  
Regional Center

2022年3月7日

關於: 社交娛樂服務--資源開發調查

親愛的聖蓋博/波莫納區域中心(SG/PRC), 自我擁護者, 家庭和利益相關者:

正如許多人所知, 自 2021 年 7 月 1 日起, 區域中心為三 (3) 歲以上的現時或暫時有資格獲得蘭特曼法案服務的個人提供社交娛樂服務的資金。為履行此最近的公共政策變化, SG/PRC 為社交娛樂服務提供資金。

與您聯繫以理解您的需求對我們很重要。以這個目標為指導, 我們開發了一項電子社交娛樂服務調查。我們的調查以五 (5) 種語言定制, 包括英語、西班牙語、中文、韓語、越南語, 可在 SG/PRC 網站 [www.sgprc.org](http://www.sgprc.org), 和通過 SG/PRC “常聯繫” (Constant Contact) 信息上找到。

一種重要的與 SG/PRC 保持聯繫的方式是通過 “常聯繫” (Constant Contact) 的媒體和出版物, 您將收到有關影響區域中心護理系統的服務和支持、政策和倡議的信息。您可以在 [www.sgprc.org](http://www.sgprc.org) 向 SG/PRC “常聯繫” (Constant Contact) 註冊。此外, 每週二上午 10 點到 11 點, 請參加我們每週的 Zoom 社區會議, 您可以通過 ID 941-540-067 和密碼 123456 加入。我們專門為您開發了這個溝通渠道, 以分享信息和發展想法, 以促進我們與您的合作。

如果您在完成我們的電子社交娛樂服務調查時需要幫助, 請聯繫您的服務協調員。此外, 您的家庭資源中心 Parents' Place 已準備好在您參與本次調查過程中為您提供支持, 您可撥打 (626) 919-1091 聯繫。調查結果將發佈在 SG/PRC 網站上, 通過 SG/PRC “常聯繫” (Constant Contact) 分享, 在每週社區會議上討論, 並將指導 SG/PRC 資源開發計劃。

我們堅信社交娛樂服務的成果.. 促進健康、保健和社區融合.. 一項基本權利。SG/PRC 一如既往地致力於滿足您的需求。請保持安全及健康。我們珍惜大家!

溫馨問候,

Anthony Hill, M.A., Strategic Communications  
Juris Doctor, Esquire 法學博士  
Executive Director 執行董事

**“Service, Support & Advocacy for Individuals with Developmental Disabilities and Their Families”**

75 Rancho Camino Dr., Pomona CA 91766 | (909) 620-7722



San Gabriel / Pomona  
Regional Center

2022 년 3 월 7 일

제목: 소셜 레크리에이션 서비스-자원 개발 설문조사

산 가브리엘/포모나 리저널센터 (SG/PRC) 자기 옹호자, 가족 및 관련자 분들께:

많은 분들이 이미 아시듯, 2021 년 7 월 1 일부터 3 세 이상으로 렌터맨 법 리저널센터 서비스를 조건부 혹은 지속적으로 받는 자녀들에게 리저널센터가 소셜 레크리에이션 서비스를 제공할 수 있게 되었습니다. 이런 공공 정책 변화를 반영하기 위해 SG/PRC 는 소셜 레크리에이션 서비스를 지원하고 있습니다.

여러분의 필요를 파악하기 위해 여러분과 연락을 취하는 것은 저희에게 매우 중요합니다. 이를 위해 저희는 인터넷 소셜 레크리에이션 서비스 설문조사를 만들었습니다. 영어, 스페니쉬, 중국어, 한국어 및 베트남어로 제공되는 설문조사는 저희 웹사이트 [www.sgprc.org](http://www.sgprc.org) 와 리저널센터 공지 이메일 (Constant Contact)을 통해 설문조사 인터넷 링크가 제공됩니다.

저희 SG/PRC 와의 이 중요한 소통은 리저널센터의 서비스, 지원, 정책, 그리고 리저널센터의 지원 시스템에 영향을 주는 계획 등에 대한 정보를 받을 수 있는 공지 이메일(Constant Contact)과 다른 문서를 통해 진행됩니다. 공지 이메일(Constant Contact)은 [www.sgprc.org](http://www.sgprc.org) 를 통해 등록하셔서 받아볼 수 있습니다. 또한 매주 화요일 오전 10 시에서 11 시에 있는 주간 커뮤니티 미팅에 줌 ID 941-540-067 비밀번호 123456 을 사용해서 참여해 주시기 바랍니다. 저희는 특별히 여러분에게 정보를 제공하고 여러분과의 협력을 증진시키기 위해 이 소통 채널을 만들었습니다.

인터넷을 통해 진행되는 이 소셜 레크리에이션 서비스 설문조사에 도움이 필요하시면 여러분의 서비스 코디네이터에게 연락하시기 바랍니다. 또한 한국분들은 저희 지역사회 홍보 전문가인 변성욱(Amos Byun)씨에게 (909) 710-8815 로 연락하셔서 도움을 받으시기 바랍니다. 설문조사 결과는 저희 SG/PRC 홈페이지에 게시되고, 공지 이메일(Constant Contact)을 통해 제공되며, 주간 커뮤니티 미팅을 통해 보고되어 SG/PRC 자원 개발 계획에 많은 도움이 될 것입니다.

저희는 소셜 레크리에이션 서비스의 결과인 건강, 건강유지 및 지역사회 통합 권장이 기본적인 권리라고 강력하게 믿습니다. 항상 그랬듯이 SG/PRC 는 여러분의 필요를 채우기 위해 최선을 다하고 있습니다. 여러분 모두 안전하게 거하시고 건강 유지하시길 바랍니다. 저희는 여러분 모두를 소중히 여기고 있습니다.

여러분 모두에게 안부 전합니다.

Anthony Hill (앤소니 힐), M.A., Strategic Communications (전략적 의사소통 석사)

Juris Doctor, Esquire (법학박사)

Executive Director (총책임자)

**“Service, Support & Advocacy for Individuals with Developmental Disabilities and Their Families”**

75 Rancho Camino Dr., Pomona CA 91766 | (909) 620-7722





**San Gabriel / Pomona  
Regional Center**

Ngày 7 tháng 3, năm 2022

RE: Dịch Vụ Giải Trí Xã Hội- Khảo Sát về Phát Triển Tài Nguyên

Kính gửi Trung Tâm Khu Vực San Gabriel/ Pomona (SG/PRC), Các Dân Tự Ủng Hộ Cho Minh, Gia Đình, và Các Bên Liên Quan:

Như quý vị đã biết, từ ngày 1 tháng 7 năm 2021, các trung tâm khu vực đã tài trợ dịch vụ giải trí xã hội cho các cá nhân nào trên ba tuổi (3) mà là khách hàng hội đủ điều kiện hay là tạm thời đủ điều kiện theo Đạo luật Lanterman. Với sự thực hiện thay đổi chính sách cộng đồng gần đây, hiện tại SG/ PRC tài trợ cho các dịch vụ giải trí xã hội.

Kết nối được với quý vị để khám phá nhu cầu của quý vị là rất quan trọng đối với chúng tôi. Để mục tiêu này hướng dẫn đến chúng tôi, chúng tôi đã làm ra một cuộc khảo sát về dịch vụ giải trí xã hội trên mạng. Khảo sát của chúng tôi có năm ngôn ngữ, bao gồm tiếng Anh, tiếng Tây Ban Nha, tiếng Trung, tiếng Hàn, tiếng Việt và ngôn ngữ này có thể kiếm được trên mạng SG/ PRC tại [www.sgprc.org](http://www.sgprc.org) và thông qua kết nối với Constant Contact SG/ PRC.

Kết nối quan trọng với SG/ PRC là thông qua các Constant Contact phương tiện truyền thông và ấn phẩm, nơi quý vị sẽ nhận được thông tin liên quan đến các dịch vụ và hỗ trợ, chính sách và sáng kiến ảnh hưởng đến hệ thống chăm sóc trung tâm khu vực. Quý vị có thể đăng ký với Constant Contact SG/ PRC tại [www.sgprc.org](http://www.sgprc.org). Ngoài ra, xin hãy tham gia các Cuộc Họp Cộng Đồng qua mạng Zoom với chúng tôi vào mỗi thứ Ba hàng tuần từ 10 giờ đến 11 giờ sáng, với tài khoản ID 941-540-067 và Mật Mã 123456. Chúng tôi đã phát triển kênh truyền thông này đặc biệt để quý vị có thể chia sẻ thông tin và cùng nhau góp ý những ý tưởng về quan hệ đối tác của chúng tôi với quý vị.

Nếu quý vị cần giúp đỡ để hoàn thành khảo sát dịch vụ giải trí xã hội trên mạng của chúng tôi, xin hãy liên hệ với Dịch Vụ Điều Phối Viên của quý vị. Ngoài ra, Trung tâm Tài Nguyên Gia đình Parent's Place với số điện thoại (626) 919-1091, sẵn sàng giúp quý vị tham gia vào quá trình khảo sát này. Sau khi có Kết quả khảo sát, nó sẽ được đăng tải ở trên mạng SG/ PRC, sẽ được chia sẻ thông qua Constant Contact SG/ PRC, sẽ được thảo luận trong các Cuộc Họp Cộng Đồng vào hàng tuần, và sẽ hướng dẫn SG/PRC về kế hoạch phát triển tài nguyên.

Chúng tôi tin tưởng mạnh mẽ vào kết quả của các dịch vụ giải trí xã hội...để khuyến khích mạnh khỏe, sức khỏe, và hòa nhập vào cộng đồng.... là quyền cơ bản. Như mọi khi, SG/ PRC cực kỳ cam kết đến đáp ứng nhu cầu của quý vị. Xin hãy giữ an toàn và giữ gìn sức khỏe. Chúng tôi trân trọng tất cả các quý vị!

Thân ái,

Anthony Hill, M.A., Strategic Communications  
Juris Doctor, Esquire  
Executive Director

**"Service, Support & Advocacy for Individuals with Developmental Disabilities and Their Families"**

75 Rancho Camino Dr., Pomona CA 91766 | (909) 620-7722

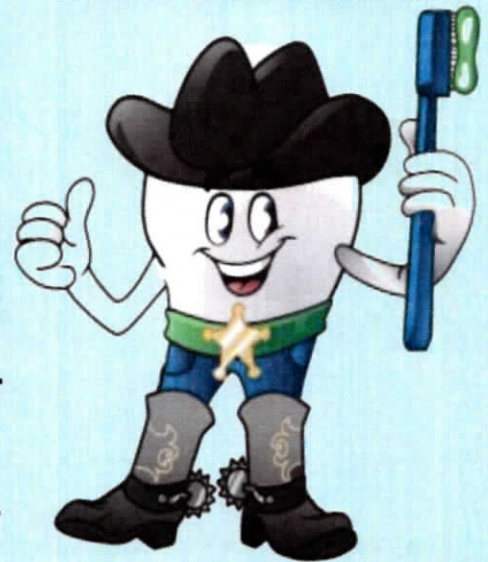




San Gabriel / Pomona  
Regional Center

BEST IN THE WEST  
DENTAL CLINIC PROGRAM

# DENTAL CLINIC



Currently, SGPRC is the only regional center offering this type of dental clinic for individuals with developmental disabilities.

- Held monthly prior to the pandemic ....but during pandemic, clinic is held every other month outdoors observing safety protocols
- Dental Clinic runs with two Dentists and other dental volunteers to help throughout the day with dental screenings, comprehensive examinations, x-rays, oral hygiene instructions and appropriate referrals.
- Dental Clinic is non threatening, “event like” and very educational & fun.
- Board Certified Behavior Analysts assess for dental desensitization and provide information on how to address challenges in the home with better dental care (collaborating with individual’s in-home ABA program, if any).
- Modalities for care and treatment options are discussed.

**Please contact Service Coordinator for referrals to the Dental Coordinator to schedule an appointment.**



**Next Clinic will be held on:  
Saturday, March 26, 2022.**

Are you a service provider that needs to do a staff training on Oral Health Care?  
Email Christina Macasaet, Dental Health Coordinator at [cmacasaet@sgprc.org](mailto:cmacasaet@sgprc.org).



San Gabriel / Pomona  
Regional Center

## Community Outreach/Compliance Department Report

March 11, 2022

TO: Anthony Hill, Executive Director

FROM: Salvador Gonzalez  
Director of Community Outreach and Compliance

RE: Community Outreach and Compliance

### Directors Report:

#### Xochitl Gonzalez, Community Outreach Specialist

- **Parent Mentor Initiative Progress:**

Number of...	February Total	Total to Date
Referral to PMI	7	73
Parent Mentors	7	Job announcement went out to recruit.
Referrals Matched	6	398
Waiting to be Matched	3	
Graduates	5	166
Parents Served	52	253

- **Bridging families to Case Management:** To date 33 families have been supported.
- **DDS Culture Specialist Meeting** held on 2/11/22 to bring awareness of Equity Partner projects. Presentation was University of Irvine, California – [The Center for Autism & Neurodevelopmental Disorders](#) and American Rescue Plan Act (ARPA) Part C: Family Wellness Initiative. Meeting with UCI was requested to bring support for SG/PRC families.



- **ARCA Culture Specialist meetings** held on 2/17/22. 4+4 meeting was held to discuss what is working and what is not working with SAE Grant process. Outcomes will be provided to DDS.
- **Staff Training:** At the request of parents from last year's POS Data Community Meeting and now a goal of SG/PRC equity plan, staff will receive training to increase their knowledge and information to better supports parents.
- **Parent Trainings:** Critical Issues will be the forum to present valuable information to parents. 2/24/22 was Annual POS Expenditure Data presentation for families. Valuable comments were collected and will be a part of the Equity Report.
- **Help Me Grow Pathways Grant:** Documents requested to finalize Scope of Work and Budget were submitted on 2/16/22. Year 1 Agreement Period: July 1, 2022-June 30, 2023, with funding amount-120,000 to support outreach, development of web-based referral portal.
- **Outreach Presentation:** Date of presentation was 2/16 to SPA-3 Collaborates in collaboration with Monica Barrios, EI Compliance Specialist. Presentation focused on referral process for Early Intervention and Lanterman referrals.
- **Board Recruitment:** The goal is for team members to assist with outreaching to the community to encourage board participation.

## 6. Affiliation to SG/PRC

[More Details](#)

● Parent	14
● Client of SG/PRC	1
● Community Member	3
● Sibling of an individual served	1
● Community Based Organizatio...	0

## 7. Ethnic Group Representation

[More Details](#)

 [Insights](#)

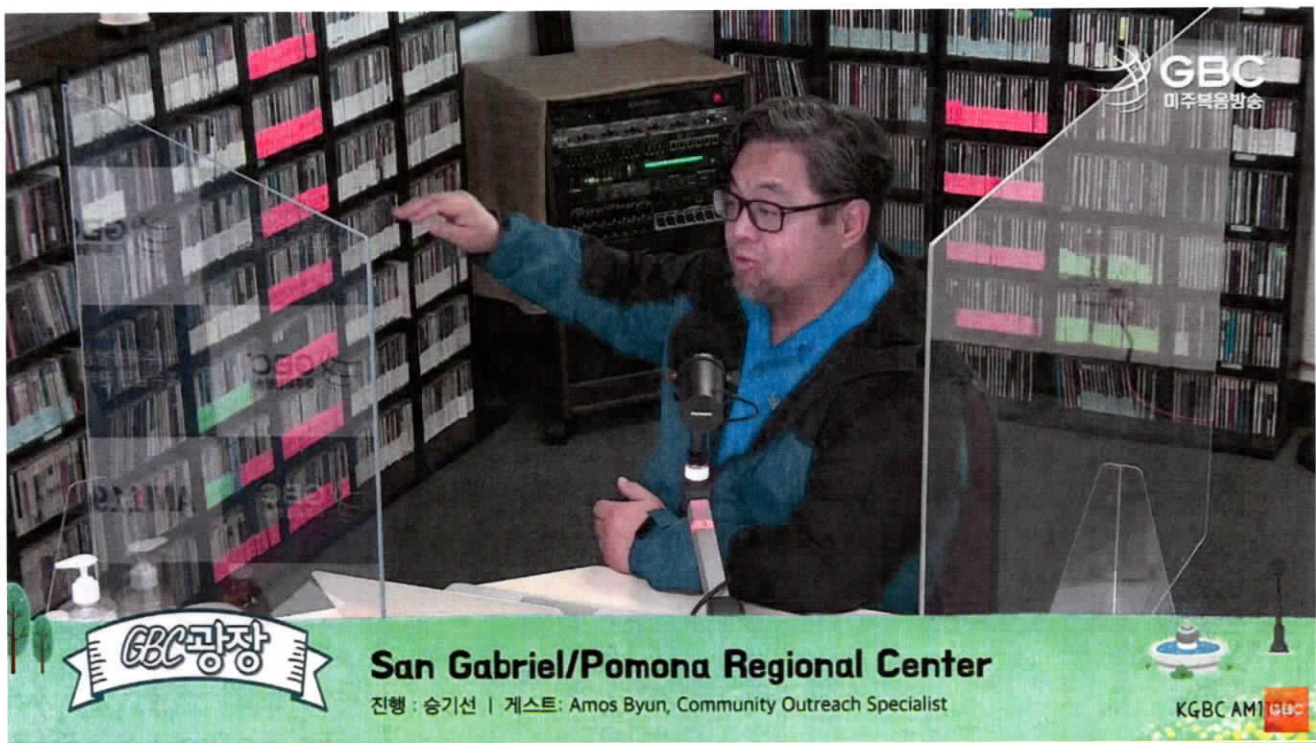
● White	0
● Hispanic/ Latin-x	7
● Black/African American	3
● API Community (Asian)	7
● Pacific Islander/Filipino	2
● American Indian	0

### Amos Byun, Community Outreach Specialist

For Outreaching to Asian Community, Amos updated Asian Pediatrician list and had radio live broadcasting on 2/17/22 through KGBC AM 1190. You can also watch the show through YouTube video link: <https://www.youtube.com/watch?v=ZpEuRmm6Lgg&list=LL&index=6&t=167s>. He also provided support on Reducing NO POS Client Project by creating 15 Excel data files using NO AUTH data provided by IT team. As well as provided a list of Mandarin Chinese speaking parents for Chinese PMI mentor to contact and provided a referral for Vietnamese mentor to expand PMI service to Vietnamese

Page 3  
 Community Outreach Report  
 February 16, 2022

families for Parent Mentor Initiative (PMI) SG/PRC Equity Project. All Understanding My Child's Disability (UMCD) Online Series in five languages are available through <https://sgprcparent.arcalearn.org>. These UMCD modules were promoted through Person-Centered Conversation, Community Meetings, and other support group meetings. In February, Vietnamese Outreach Specialists (VOS), Tam Nguyen, provided Vietnamese voice message and text message for RCAP and then provided verbal translation for Vietnamese Support Group meeting on 2/19/22. VOS also provided written translation of Navigating Regional Center System (NRCS) presentation slides. Amos had total of 6 Person-Centered Conversations (PCC) for 6 Korean parents. The Vietnamese Support Group (VSG) and American Filipino Support Group meeting was held on 2/19/22 as a combined meeting with two SG/PRC presenters, Benilda Glen and Karen Palacios, provided information about Living Options and Family Home Agency. Total of 30 parents and staff participated. Amos provided verbal translations for three (3) meetings and two (2) written Translations for Korean families in February 2022. Amos continued participating in the Monthly DDS Cultural Specialist and Community Based Organization Meeting on 2/11/22 and ARCA Cultural Specialist Meeting on 2/17/22 to promote better collaboration promoting POS Equity in regional center services. It is reported that four (4) Asian Community Based Organizations, i.e. Being Built Together (BBT), Chinese Parents Association For the Disabled (CPAD), Korean American Special Education Center (KASEC), and Vietnamese Parents with Disabled Children Association (VPDCA) awarded FY2021/2022 Equity Grant. Amos will continue collaborating with all those four Asian CBOs to promote equity in POS services.





Page 4  
Community Outreach Report  
February 16, 2022

### **Daniel Ibarra, Fair Hearing Specialist**

For the month of February, Fair Hearing received five DS1805/Fair Hearing Requests. Fair Hearing Requests consisted of the following: vehicle modification for a wheelchair lift, copayments for speech therapy, Self Determination Budget, and Lanterman eligibility.

Daniel Ibarra, Fair Hearing Specialist, held informal meetings on 2/3/2022 and 2/7/2022. He attended one Mediation for a vehicle modification for a wheelchair lift on 2/22/2022. He also attended four Fair Hearings on the following dates: 2/1/2022, 2/3/2022, 2/9/2022, and 2/17/2022.

He continues providing support and assistance in developing Notices of Proposed Action (NOPA). He reviewed 7 NOPAs submitted for the following issues: dental service, respite, behavioral services, transportation, and daycare.

He participated in two Exceptional Service Review (ESR) meetings. He also communicated with the SoCal Fair Hearing Group on 2/17/2022. Information was shared regarding number of individuals services, WIC 4731 Complaints, active appeals, and trends that the group is observing currently. The team also shared information regarding how their regional center is currently addressing social recreational requests. Daniel is a member of the SG/PRC committee working on developing SG/PRC's social recreational policy.

Daniel is scheduled to provide training regarding the fair hearing process to SG/PRC staff in March. He also is developing short trainings regarding the different parts of the Fair Hearing Process which will include becoming familiar with the forms involved in the Fair Hearing Process, completing a Notice of Proposed Action, and the various steps of the Fair Hearing Process.

### **Nora Perez-Given, Education Specialist**

The Education Specialist provides support to regional center staff, families, and community partners in two different areas. These areas include providing supports regarding educational matters for students ages 3 and up to include post- secondary school years and in matters related to limited conservatorships including the review of limited conservatorship letters being forwarded to court.

#### **With regards to supports provided in educational matters**

Nora is scheduled to provide training in 2022 to SG/PRC as follows:

March 24	IEP basics and your role at school meetings
April 22	Limited conservatorship letters and regional center role
May 26	IEP & 504 plans
July 21	Requesting related services
September 22	Special Education Timelines
October 20	Assistive Technology

Page 5  
 Community Outreach Report  
 February 16, 2022

\*Further trainings to SG/PRC staff, families and school districts will be coordinated for 2022 year.

Consults completed	51
School Meetings attended (IEP's/504/ SST/Resolution type meetings)	13

#### Outreach/Trainings:

Nora is currently a participant of the Transition Fair Collaborative workgroup which has been meeting regularly and it is focused on preparing the upcoming 2022 Virtual Transition Fair on March 16, 2022. This collaborative work group has members from San Gabriel/Pomona Regional Center, San Gabriel Valley Workability 1 Partners, and School Districts.

#### **With regards to supports provided regarding limited conservatorship matters**

Nora reviewed 19 conservatorship letters from service coordinators before letters can be forwarded to the court for filing. This review is done to assure that what is being forwarded to the court is in alignment with the needs of the client and to assure all the components of a conservatorship assessment letter are contained in letter. Consults are provided to staff when needed.

#### **Other Activity during month of February**

Nora is a team member of the "Exceptional Service Review Committee (ESR)" and has participated in two ESR meetings this month.

Nora is a team member of the "After Hours On-Call Team". Nora provided after hours coverage support during the week of 2/2/2022-2/9/2022.

#### **Joshua Trevino, Intensive Transition Specialist**

In the month of February 2022 your SGPRC Board Certified Behavior Analyst (BCBA), Joshua Trevino, directly supported a total of 18 individuals. A total of 5 individuals served, originated from Regional Centers across Southern California (ELARC, RCOC, NLARC & FDLRC). Of the 18 individuals served, 9 individuals are on the Autism Spectrum and the remaining 9 Individuals are diagnosed with Intellectual Disability. Your SGPRC BCBA supported individuals in private homes, residential group homes, Community Crisis homes & Enhanced Behavior Support Homes. 62% of support in the community setting was utilized in the area of conducting remote & in person Qualified Behavior Modification reviews. These reviews execute Title 17 regulatory monitoring duties specific to SGPRC Enhanced Behavioral Support Homes and Community Crisis Homes. When assessing BCBA support in private & group home settings a total of 5 observations / assessments were completed in the month of February 2022. SGPRC BCBA provided clinical recommendations to the service coordination teams associated with each of the 5 individuals served. In an effort to support our SGPRC geriatric community, your SGPRC BCBA attended a continuing education opportunity via a Master Class series with renowned leading educator on dementia, Dr. Teepa Snow. The four-part series titled "Intellectual/ Developmental



Page 6  
 Community Outreach Report  
 February 16, 2022

Disability & Dementia: Changing Care to Support Changing Brains” emphasized the need to adapt the delivery of care for individuals with I/DD and dementia to maximize their quality of life and guide behavioral support. The wealth of knowledge shared during this master class will be disseminated in an upcoming SGPRC BCBA lead training amongst our SGPRC service coordination case management teams who are actively serving our adult population.

### **Jessica Wilson, Deaf and Hard of Hearing Specialist**

For Deaf and Hard of Hearing, Jessica provided advocacy and access to resources for the Deaf and Hard of Hearing population. Some current projects Jessica has done in the last quarter include, developing staff and community trainings on the DHH services, weekly meetings with DHH specialists across Regional Centers, consultations with Service Coordinators, meetings with Deaf agencies and advocacy groups, communication assessments, and more. She is available to provide resources, conduct consultation meetings, attend IPP’s and provide general support to our individuals and this community. Here are some of the activities Jessica participated in:

12/15/21- Meeting with GLAD- Greater Los Angeles Agency for the Deaf, Discussed ADA rights, Medical interpreting, Video interpreting services

12/8/21- Collaboration with SCRS- So Cal Resource services for Independent Living for DHH community Training

1/22/22- Meeting with GLAD- Greater Los Angeles Agency for the Deaf, Discussed communication resources, Video Interpreting, communication assessments

2/9/22- Meeting with DDS Liaison, Nikisia Simmons to introduce DHH specialist role

2/6, 2/16, 2/23 -DHH Collective Weekly meetings with Deaf and Hard of Hearing Specialists across all Regional Centers

### **Maria Vargas and Wendy Hemminger, Foster Grandparent/Senior Companion Manager of North and South**

#### **North:**

Volunteers were mailed at home at home trainings regarding “food safety” and mailed back quizzes for credit. Grandma Celia and Grandpa Romeo completed 35 Valentine’s Day cards for sites served by the FGSC program as well as SGPRC staff. The cards were mailed or placed on staff mailbox.

2/8/22- Program Managers provided program statistics and updates at SGPRC community meeting.

2/10/22- Grandma Letty and Grandpa Jess participated in the “Friendship Dance put together by SGPRC.

Page 7  
 Community Outreach Report  
 February 16, 2022

2/15/22- Program Manager participated in monthly meeting with DDS.

2/16/22- Program Manager provided program history, statistics, and updates at board meeting.

2/18/22- Volunteers were provided training on Black History Month and Heart Health Month via Zoom.

2/24/22- FGSCP Advisory meeting was held. Several members were present and provided great input for the program.

**South:**

Wendy attended a “Defensive Drivers Training” provided by DDS. Wendy provided small group Zoom meeting and check in for volunteers.

2/8/22- Program Manager provided program statistics and updates at SGPRC community meeting.

2/15/22- Program Manager participated in monthly meeting with DDS.

2/16/22- Program Manager provided program history, statistics, and updates at board meeting.

Total volunteers	122
Total hours served	5, 033
Total individuals served	42





Page 8  
Community Outreach Report  
February 16, 2022

### Equity Partners Resources

- **Parenting Black Children (PBC) a project of Access Non-Profit** – PBC launched a Professional Development Series on Cultural Humility, a 3-workshop series held on 1/20/22, 1/27/22 and 2/3/22. A symposium will follow on 2/24/22.
- **Creating Leadership Among Parents (CLAP) a project of Familias** - Outreach for English session was done in the month of January. 1000 flyers were sent to families with No POS. The English series will begin February 1, 2022.
- **Parent Navigator Program, a project of CHLA** - A special training- Understanding the Individualized Education Program (IEP) & 504 Plan was offered to SG/PRC Community on 1/20/22. Collaboration meeting with this partner was scheduled for 2/1/22. The goal is to build a partnership to ensure parents being referred to SG/PRC are prepared to ensure equity. CHLA next training to the Community will be held 2/17/22.
- **Vietnamese Parent with Disability Children Association, Inc.** – Medi-Cal Waiver Parent Training was held on 1/15/22, Saturday, was provided remotely through Zoom meeting format.
- **Family Resource Navigators**- is an equity partner in the bay area that supports Arabic speaking families. SC reach out Xochitl for a resource to provide specific support for a family in need. This organization extended their support for this one parent.
- **Chinese Parents Associate for the Disabled (CPAD)** – CPAD continued providing parent trainings and education program in January 2022 for Chinese individuals and families served by SG/PRC and other regional centers.

Respectfully,

Salvador Gonzalez, M.S.

Director of Community Outreach and Compliance



San Gabriel / Pomona  
Regional Center

## 2022 Annual Purchase of Services (POS) Expenditure Data Community Meetings

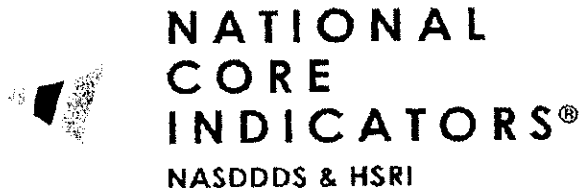
As of June 27, 2012, the Lanterman Developmental Disabilities Services Act ("The Lanterman Act") was amended, as required by section 4519.5 of the Welfare and Institutions Code (WIC). This amendment required the Department of Developmental Services (DDS) and Regional Centers to annually collaborate to compile data relating to purchase of service (POS) authorization, utilization, and expenditure by each regional center with respect to consumer age, race or ethnicity, primary language, and disability. We will be conducting a series of our annual (POS) expenditure data presentations. Please see the Calendar in [www.sgprc.org](http://www.sgprc.org) for presentations Zoom links, dates, times and languages that we will be providing this presentation. We hope to see you at one of our presentations.

Date	Type of Meeting	Language & Time
2/24/2022 Thursday	<b>CRITICAL ISSUES FORUM IN ENGLISH/SPANISH</b> <a href="https://us02web.zoom.us/j/87953008523">https://us02web.zoom.us/j/87953008523</a>	English/Spanish* 10:00 a.m. to 11:30 a.m.
3/02/2022 Wednesday	<b>POS EXPENDITURE DATA COMMUNITY MEETING IN SPANISH</b> <a href="https://sgprc-org.zoom.us/j/82190721439">https://sgprc-org.zoom.us/j/82190721439</a>	Spanish only 10:00 a.m. to 11:30 a.m.
3/10/2022 Wednesday	<b>LICA MEETING</b> <a href="https://us02web.zoom.us/j/84714700759?pwd=S21RNH-pOeVJVOW5RZUw3Wt6bnNBUT09">https://us02web.zoom.us/j/84714700759?pwd=S21RNH-pOeVJVOW5RZUw3Wt6bnNBUT09</a> Meeting ID: 847 1470 0759 Passcode: 546580	English only 9:30 a.m. to 10:30 a.m.
3/12/2022 Saturday	<b>POS EXPENDITURE DATA COMMUNITY MEETING IN CHINESE</b> <a href="https://sgprc-org.zoom.us/j/82190721439">https://sgprc-org.zoom.us/j/82190721439</a>	Chinese (Mandarin) only 2:00 p.m. to 3:30 p.m.
3/19/2022 Saturday	<b>POS EXPENDITURE DATA COMMUNITY MEETING IN VIETNAMESE</b> <a href="https://sgprc-org.zoom.us/j/82190721439">https://sgprc-org.zoom.us/j/82190721439</a>	Vietnamese only 10:00a.m. to 11:30 a.m.
3/23/2022 Wednesday	<b>SG/PRC BOARD OF DIRECTORS MEETING</b> <a href="https://us02web.zoom.us/j/234566141?pwd=RTJXK1NP-M292bktTREI3dWpzdDJQZz09">https://us02web.zoom.us/j/234566141?pwd=RTJXK1NP-M292bktTREI3dWpzdDJQZz09</a> Meeting ID: 234 566 141 Passcode: 91622	English* Meeting starts at 7:15 p.m.
3/24/2022 Thursday	<b>POS EXPENDITURE DATA COMMUNITY MEETING IN KOREAN</b> <a href="https://sgprc-org.zoom.us/j/82190721439">https://sgprc-org.zoom.us/j/82190721439</a>	Korean only 4:00 p.m. to 5:30 p.m.

For assistance, please contact Mr. Salvador Gonzalez, Director of Compliance and Outreach at (909) 710-8814; or via email at [sgonzalez@sgprc.org](mailto:sgonzalez@sgprc.org)

\* Other languages may be available by prior request made two weeks in advance.





# National Core Indicators®-Intellectual and Developmental Disabilities 2020 Staff Stability Survey Results

Representing a total of 2,987 providers from 27 states

Data refer to the workforce of Direct Support Professionals (DSPs) supporting adults with IDD in 2020

**Across states, the average DSP turnover rate in 2020 was 44%**  
State turnover rates ranged from 27% to 80%

Among DSPs who were employed as of Dec. 31, 2020:

- **30%** had been employed 12 mos. or less

Among DSPs who had separated from employment in 2020:

- **48%** had been employed 12 mos. or less

Across all service types, agencies paid a median hourly wage of **\$13.36**

*Across the 22 states that included the COVID-19 Supplement, respondents reported the following about their pandemic experience.....*

**33%** of agencies reported closing locations/sites

**15%** reported paying family members to serve as support providers during the pandemic

**47%** reported stopping the delivery of some supports either temporarily or permanently

To retain DSPs during the pandemic....

**38%** reported implementing at least one wage bonus for all DSPs

**26%** reported implementing temporary wage increases for all DSPs

**25%** reported no wage bonuses or wage increases were implemented

These data represent the weighted NCI-IDD Averages. For more info on the survey and methodology, see the 2020 Staff Stability Report available here: <https://www.nationalcoreindicators.org/staff-stability-survey/>

**DEPARTMENT OF DEVELOPMENTAL SERVICES**

1215 O Street, MS 9-90  
 Sacramento, CA 95814  
 TTY: 711  
 (833) 421-0061



February 24, 2022

TO: REGIONAL CENTER EXECUTIVE DIRECTORS

SUBJECT: DEPARTMENT DIRECTIVE 01-022422: EXTENSION OF WAIVERS, MODIFICATIONS AND DIRECTIVES DUE TO COVID-19

Pursuant to Governor Gavin Newsom’s Proclamation of a State of Emergency dated March 4, 2020, and Governor Newsom’s Executive Order N-25-20 issued on March 12, 2020, the Director of the Department of Developmental Services (Department) issued numerous Directives to regional centers waiving or modifying certain requirements of the Lanterman Developmental Disabilities Services Act, the California Early Intervention Services Act, and/or certain provisions of Title 17, Division 2 of the California Code of Regulations. Additionally, the Director of the Department issued several Directives pursuant to Welfare and Institutions (W&I) Code section 4639.6 to protect consumer rights, health, safety, or welfare, or in accordance with W&I Code section 4434.

Any waivers, modifications or directives contained in the following Directives are extended an additional 30 days from the current date of expiration, and specified sections within certain Directives are amended, as follows:

Date Issued	Directive Subject	Current Expiration Date	New Expiration Date
3/12/2020	<p><a href="#">Department Directive on Requirements Waived due to COVID-19</a>  <u>Amendments to Directive (in order by most recent amendment)</u></p> <ul style="list-style-type: none"> <li>Section “Health and Safety Waiver Exemptions” will be deleted from the Directive, effective January 2, 2022, rescinding the delegation provided to regional center Executive Directors. Beginning January 2, 2022, any requests for rate adjustments for residential services and/or supplemental services in residential settings must be submitted to the Department through the standard health and safety waiver exemption process. (Amendment effective 1/2/2022)</li> <li>The following paragraph under section “Health and Safety Waiver Exemptions” is hereby amended to read: “The Director of the Department delegates to regional center Executive Directors the authority to grant rate adjustments for residential services and/or supplemental services in residential settings, consistent with Welfare and Institutions Code sections 4681.6, 4689.8 and 4691.9, to protect a consumer’s health or safety as a result of the outbreak of COVID-19. <u>Effective November 3, 2021, this delegation excludes rate adjustments for supplemental staffing in residential settings under Service Code 109. Regional centers must request the Department’s approval for</u></li> </ul>	3/2/2022	4/1/2022

**“Building Partnerships, Supporting Choices”**



Date Issued	Directive Subject	Current Expiration Date	New Expiration Date
	<p><u>new and ongoing rate adjustments granted under this delegation for Service Code 109, as described in the Department's August 27, 2021 correspondence, "Health and Safety Waivers due to COVID-19 State of Emergency."</u> The waiver will require supplemental reporting to the Department. Instructions on the required supplemental reporting will be provided in a future directive. This delegation is necessary because the Department finds that high risk health conditions and fear of exposure to COVID-19 may cause consumers to forego activities away from their home resulting in a need for additional residential staffing or supplemental services. (Amendment effective 11/3/2021)</p> <ul style="list-style-type: none"> <li>• For section "Early Start In-Person Meetings", the waiver of in-person service coordination meeting requirements is hereby rescinded. <a href="#">Trailer Bill AB 136</a>, effective July 16, 2021, amended Government Code section 95020(c)(1), allowing, until June 30, 2022, individualized family service plan meetings to be held by remote electronic communications when requested by the parent or legal guardian. The waiver of in-person eligibility determination meeting requirements, as provided in this section is extended and remains effective until rescinded. (Amendment effective 7/29/2021)</li> <li>• Effective immediately, section "Early Start Remote Services" is hereby deleted from this Directive. Trailer Bill AB 136 amended Government Code section 95020(d)(5)(A), specifying that early intervention services may be delivered by remote electronic communications. (Amendment effective 7/29/2021)</li> <li>• Effective immediately, section "Lanterman Act In-Person Meetings" is hereby deleted from this Directive. Trailer Bill AB 136 amended Welfare and Institutions Code section 4646(f), allowing, until June 30, 2022, services and supports meetings, including individual program plan meetings, to be held by remote electronic communications when requested by the consumer or, if appropriate, the consumer's parents, legal guardian, conservator, or authorized representative. (Amendment effective 7/29/2021)</li> </ul>		
3/18/2020	<p><a href="#">Department Directive on Requirements Waived due to COVID-19 and Additional Guidance</a></p> <p><u>Amendments to Directive (in order by most recent amendment)</u></p> <ul style="list-style-type: none"> <li>• The following sentence under section "Day Program Services" is hereby amended to read: <del>"To protect public health and slow the rate of transmission of COVID-19, services must be provided in alignment with the guidance issued by CDPH on March 16, 2020. Day program</del></li> </ul>	3/8/2022	4/7/2022

Regional Center Executive Directors  
 February 24, 2022  
 Page three

Date Issued	Directive Subject	Current Expiration Date	New Expiration Date
	<p><u>services must be provided in accordance with local county public health orders and relevant guidelines issued by the California Department of Social Services and/or California Department of Public Health.</u> (Amendment effective 5/5/2021)</p> <ul style="list-style-type: none"> <li>• The following paragraph under section "Day Program Services" is hereby amended to read: "The Department reiterates the March 12, 2020, directive to regional centers, "State of Emergency Statewide," authorizing regional centers to pay vendors for absences that are a direct result of the COVID-19 outbreak, pursuant to Title 17 section 54326(a)(11). <u>As indicated in the Department's July 17, 2020, directive, "Providing and Claiming for Nonresidential Services During the State of Emergency," retention payments to nonresidential providers for consumer absences are authorized through August 31, 2020. The Department will issue a directive outlining the structure for subsequent reimbursement of claims for providing nonresidential services using alternative service delivery approaches during the State of Emergency.</u>" (Amendment effective 8/10/2020)</li> <li>• Effective immediately, section "WIC §4731 Consumers' Rights Complaints" is hereby deleted from this Directive. The 20-working day requirement for investigating and providing a written proposed resolution to a complainant pursuant to W&amp;I Code section 4731(b) is reinstated. (Amendment effective 7/15/2020)</li> <li>• The following sentence under section "Home and Community-Based Services (HCBS) Self Assessments" is hereby amended to read: "The requested completion date for provider HCBS self-assessment has been extended to <del>June 30, 2020</del> <u>August 31, 2020.</u>" (Amendment effective 6/8/2020)</li> </ul>		
3/25/2020	<p><u>Department Directive 02-032520: Requirements Waived due to COVID-19 Amendments to Directive (in order by most recent amendment)</u></p> <ul style="list-style-type: none"> <li>• Section "In-Home Respite Workers" will be deleted from this Directive, effective May 31, 2021. (Amendment effective 5/31/2021)</li> <li>• The following paragraph under section "In-Home Respite Workers" is hereby amended to read: "To increase available workforce and support consumers and families at home, the Department waives Title 17 section 56792(e)(3)(A) requirements for in-home respite workers to possess first aid and cardiopulmonary resuscitation training prior to employment when the consumer receiving services does not have chronic or presenting health concerns. <u>Training must be obtained within 30 days of starting work.</u>" (Amendment effective 7/15/2020)</li> </ul>	3/15/2022	4/14/2022



Regional Center Executive Directors  
 February 24, 2022  
 Page four

Date Issued	Directive Subject	Current Expiration Date	New Expiration Date
3/30/2020	<a href="#">Department Directive 01-033020: Additional Participant-Directed Services</a>	3/20/2022	4/19/2022
4/15/2020	<p><a href="#">Department Directive 01-041520: Requirements Waived due to COVID-19</a>  <u>Amendments to Directive (in order by most recent amendment)</u></p> <ul style="list-style-type: none"> <li>• Section "Residential Facility Payments" will be deleted from this Directive, effective May 1, 2021. (Amendment effective 5/1/2021)</li> <li>• Section "EBSH/CCH Registered Behavior Technician Certification" will be deleted from this Directive, effective January 10, 2021. (Amendment effective 1/10/2021)</li> <li>• The following paragraph under section "Residential Facility Payments" is hereby amended to read: "The Department hereby modifies any requirements of the Lanterman Act or Title 17 regarding payments to a residential facility when a consumer is temporarily absent. If the temporary absence from the facility is for the purpose of preventing or minimizing the risk of exposure to COVID-19 and the regional center is in agreement that the absence is related to this purpose, the regional center shall continue to pay the established rate as long as no other consumer occupies the vacancy or until it is determined the consumer will not return to the facility and the facility retains and continues to pay staff during this time. Any claims made for these absences are subject to audit and review. <u>Regional centers shall report to the Department by December 15, 2020, all current approved payments for temporary absences in accordance with this section. The Department will issue a subsequent communication regarding the process and format for reporting.</u>" (Amendment effective 12/1/2020)</li> <li>• The following paragraph under section "Vendor Fiscal Audits" is hereby amended to read: "The requirements of Article III, Section 9, paragraph (c) of the Department's regional center contract are waived <u>for Fiscal Year 2019-20. To the extent feasible, regional centers shall continue to conduct fiscal audits in accordance with this paragraph.</u>" (Amendment effective 7/15/2020)</li> <li>• The following sentence under section "Home and Community-Based Services (HCBS) Final Rule Compliance Information" is hereby amended to read: "Regional centers shall post this information on their websites by <del>July 1, 2020</del> <u>August 31, 2020.</u>" (Amendment effective 6/8/2020)</li> </ul>	3/6/2022	4/5/2022

Regional Center Executive Directors  
 February 24, 2022  
 Page five

Date Issued	Directive Subject	Current Expiration Date	New Expiration Date
6/15/2020	<a href="#">Department Directive 01-061520: Extension of Early Start Services</a>	3/7/2022	4/6/2022
10/2/2020	<a href="#">Department Directive 01-100220: Waiver of Half-Day Billing Requirements for Day Services</a>	2/24/2022	3/26/2022
11/19/2020	<a href="#">Department Directive 01-111920: Waiver of Self-Determination Program Budget Restrictions for Financial Management Services</a>	3/14/2022	4/13/2022

The extension of time for these Directives continues to be necessary to protect public health or safety and to ensure delivery of services.

All COVID-19 related directives and guidance issued by the Department can be found at: [www.dds.ca.gov/corona-virus-information-and-resources](http://www.dds.ca.gov/corona-virus-information-and-resources).

If you have questions regarding this Directive, please email [DDSC19Directives@dds.ca.gov](mailto:DDSC19Directives@dds.ca.gov).

Sincerely,

*Original Signed by:*

NANCY BARGMANN  
 Director

cc: Regional Center Board Presidents  
 Regional Center Administrators  
 Regional Center Directors of Consumer Services  
 Regional Center Community Services Directors  
 Association of Regional Center Agencies

**DEPARTMENT OF DEVELOPMENTAL SERVICES**

1215 O Street, MS 7-40  
Sacramento, CA 95814  
TTY: 711  
(833) 421-0061



**DATE: MARCH 3, 2022**

**TO: REGIONAL CENTER EXECUTIVE DIRECTORS**

**SUBJECT: UPDATE - REIMBURSEMENT RATES FOR INTERMEDIATE CARE FACILITIES**

On June 1, 2021, a letter was sent to Regional Centers by the Department of Developmental Services (Department) with information regarding California's approved State Plan Amendment (SPA) 20-0024, authorizing the California Department of Health Care Services (DHCS) to provide temporary rate increases effective March 1, 2020, for certain Medi-Cal rates, including rates for Intermediate Care Facilities for the Developmentally Disabled (ICF/DD), ICF/DD-Habilitative, and ICF/DD-Nursing.

This letter is to provide an update on the previously increased reimbursement rates for Intermediate Care Facilities. Pursuant to Assembly Bill 133 (Chapter 143, Statutes of 2021), DHCS has updated the rate methodology increasing rates effective August 1, 2021. This temporarily increases the maximum rates for regional center funded services established using the "Schedule of Maximum Allowances."

For applicable services and providers, regional centers should process rate adjustments with an effective date of August 1, 2021, and refer to DHCS' website for a listing of the new rates: [https://www.dhcs.ca.gov/services/medi-cal/Pages/LTCRU.ICF\\_DD.aspx](https://www.dhcs.ca.gov/services/medi-cal/Pages/LTCRU.ICF_DD.aspx).

If you have any questions regarding this correspondence, please direct them to [DDSC19Directive@dds.ca.gov](mailto:DDSC19Directive@dds.ca.gov).

Sincerely,

*Original signed by:*

MARICRIS ACON  
Deputy Director  
Federal Programs Division

cc: Regional Center Administrators  
Regional Center Directors of Consumer Services  
Regional Center Community Services Directors  
Association of Regional Center Agencies



**DEPARTMENT OF DEVELOPMENTAL SERVICES**

1215 O Street, MS 9-60  
Sacramento, CA 95814  
TTY: 711  
(833) 421-0061



March 10, 2022

TO: REGIONAL CENTER EXECUTIVE DIRECTORS

SUBJECT: DEPARTMENT DIRECTIVE 01-031022: TRACKING COVID-19  
INCIDENCE

Welfare and Institutions (W&I) Code section 4639.6 authorizes the Director of the Department of Developmental Services (Department) to issue directives to regional centers as the Director deems necessary to protect consumer rights, health, safety, or welfare, or in accordance with W&I Code section 4434. Regional centers must comply with any directive issued by the Director pursuant to this section.

Beginning March 14, 2022, the requirements for completing COVID-19 special incident reports (SIRs) as specified in the Department's [May 22, 2020 Directive](#) are amended as follows:

- An individual tests positive for a new case of COVID-19; or
- ~~An individual receives medical attention at a hospital, emergency room, or urgent care clinic due to COVID-19 symptoms; or~~
- An individual's death is ~~related~~ attributed to COVID-19, either by confirmed COVID-19 positive testing or by medical diagnosis ~~unconfirmed by testing.~~

Service providers and regional centers should only report COVID-19 related incidents that meet the amended requirements above, and clearly indicate in each SIR a description of which reporting requirement applies. For clarity:

1. A "new case" means the first time someone becomes ill from COVID-19, or a subsequent illness after recovery from a prior COVID-19 illness. Please do not report every positive test result for the same instance of illness. For example, do not report every positive test result as someone tries to achieve a negative test to exit quarantine.
2. Please note, this change therefore shifts from reporting the number of *individuals* who have been sick, to the number of COVID-19 *cases* that occur. Reporting is intended to capture illness trends and where they occur. This change will capture multiple cases for one individual (e.g., someone who got both delta and omicron several months apart).
3. "An individual's death is attributed to COVID-19" means a death described in the SIR as attributed to COVID-19.

**"Building Partnerships, Supporting Choices"**

Regional Center Executive Directors  
Page Two

Regional center risk management teams have access to submitted information for analysis and other reporting needs. Public reporting of COVID-19 incidence will continue on the Department's [COVID-19 data webpage](#).

Additionally, reporting to the Department of COVID-19 incidence using the Excel-based tracker, known as the "surveillance tracker," is no longer required. To maintain timely response and technical assistance to COVID-19 situations, particularly in high-risk residential settings, regional centers should timely connect service providers directly to the Department's clinical services team, at [ClinicalServices@dds.ca.gov](mailto:ClinicalServices@dds.ca.gov).

The continued management and support in response to COVID-19 by self-advocates, families, service providers and regional centers in reporting known incidents is appreciated. Continued reporting through SIRs will enable us to collect and monitor valuable information.

Sincerely,



NANCY BARGMANN  
Director

cc: Regional Center Board Presidents  
Regional Center Administrators  
Regional Center Directors of Consumer Services  
Regional Center Community Services Directors  
Association of Regional Center Agencies



980 9th Street, Suite 1450, Sacramento, California 95814 • 916.446.7961 • [www.arcanet.org](http://www.arcanet.org)

February 28, 2022

Senator Anthony Portantino  
Capitol Annex Swing Space, Ste. 7630  
Sacramento, CA 95814

**RE: SB 387 – SUPPORT**

Honorable Senator Portantino:

The Association of Regional Center Agencies (ARCA) represents the network of 21 community-based non-profit regional centers that coordinate services for, and advocate on behalf of, nearly 400,000 Californians with developmental disabilities. On behalf of ARCA, I wish to share our support for SB 387.

People with developmental disabilities and their families are, like the general population, at risk of mental health crises. But numerous statistics all support the assertion that people with developmental disabilities are **more** likely to have psychiatric challenges than the general population. Requiring local education agencies to increase staff trainings related to behavioral health will help ensure that some of the professionals who spend the most time with students – outside of the family home – can be more responsive to their unique needs.

We thank you for authoring this bill, and hope it receives favorable consideration. If you have any questions regarding our position, please do not hesitate to contact Daniel Savino in our office at [dsavino@arcanet.org](mailto:dsavino@arcanet.org) or (916) 446-7961.

Sincerely,

/s/Amy Westling  
Executive Director

Cc: Tara McGee, Legislative Director, Office of Senator Portantino  
Gloria Wong, Executive Director, Eastern Los Angeles Regional Center  
Melinda Sullivan, Executive Director, Frank D. Lanterman Regional Center  
Lavinia Johnson, Executive Director, Inland Regional Center  
Ruth Janka, Executive Director, North Los Angeles County Regional Center  
Anthony Hill, Executive Director, San Gabriel/Pomona Regional Center





## DDS Rate Study Updates

The Lanterman Coalition requests \$2.5M (GF) in one-time FY2022-23 funds and \$1.6M (GF) on-going to update the rate models based on lessons learned through the pandemic, to support California's transition to an outcome-based system, and to ensure services are in compliance with the federal HCBS settings rule.

### Summary

The Lanterman Coalition thanks the Legislature for the tremendous investment made in the intellectual and developmental disability (I/DD) system in last year's budget deal to fully implement the 2019 Rate Study over a five-year phase in. We remain grateful for this historic investment and now respectfully seek your support to update the rate models based on lessons learned through the pandemic, to support California's transition to an outcome-based system, and to ensure services are in compliance with the federal HCBS settings rule.

The 2019 Rate Study was published prior to the sound decision to transition the I/DD system from a compliance-based structure to an outcome-based system. Furthermore, the 2019 Rate Study did not include some of the innovations and new models that DDS, Regional Centers, service providers and individuals/families have implemented to comply with the HCBS Settings Rule and ensure the continuation of federal matching funds. Additionally, there are clean-ups and fixes to various aspects of the rate models that will fine tune and position the models to best support a modern, person-centered, outcome based I/DD system.

The Lanterman Coalition proposes that the Legislature take the following three actions:

- 1) Institute a statutory requirement to regularly update the rate models and fund services at the updated rates. The 2019 Rate Models were built so that they could be regularly updated by adjusting a few key cost inputs for current values. Relatedly, remove the sunset on the "hold harmless" provision so that providers do not close services and because the outlier rates will come into compliance as rates are regularly updated.
- 2) Permanently eliminate the half-day billing statute, a holdover from the recession era budget cuts. This is not aligned with the rate models, is an impediment to person-centered flexibilities, and is nonsensical when California is no longer in a recession (e.g., paying providers 50% of the rate when they provide up to 64% of the service.).
- 3) Compel the Department of Developmental Services to complete an addendum to the 2019 Rate Study that builds off the innovations of the pandemic, ensures services are HCBS compliant, and involves stakeholder input.

### Funding Request

	2022-23	2023-24	2024-25	2025-26	Ongoing?
<b>General Fund</b>					
Half-Day Billing	1,600,000	1,600,000	1,600,000	1,600,000	Yes
Addendum	2,500,000				No
<b>Total GF</b>	<b>\$ 4,100,000</b>	<b>\$ 1,600,000</b>	<b>\$ 1,600,000</b>	<b>\$ 1,600,000</b>	
<b>Federal Funds</b>					
Half-Day Billing	\$ 1,100,000	\$ 1,100,000	\$ 1,100,000	\$ 1,100,000	Yes
Addendum					No
<b>Total Federal</b>	<b>\$ 1,100,000</b>	<b>\$ 1,100,000</b>	<b>\$ 1,100,000</b>	<b>\$ 1,100,000</b>	
<b>Special/Other Funds</b>		\$ -	\$ -	\$ -	

*The cost for eliminating half-day billing comes from a DDS estimate provided during a Senate Sub3 hearing (5-2-19).*

**Draft Trailer Bill Language**

The Lanterman Coalition will seek the unbacked TBL and submit once obtained.

This bill will add this new section of law as WIC Section 4519.12:

*Commencing on July 1, 2026, and every three years thereafter, the department shall update the rate models per the cost inputs available at that time and fund services at the new rates.*

This bill will modify existing law (WIC Section 4519.10(d)(1) by making the change in red below:

*(d) (1) Beginning in the 2021–22 fiscal year, the department shall implement a hold harmless policy for providers whose rates exceed rate model recommendations. ~~The policy shall freeze a provider's existing rates until June 30, 2026, after which time the provider's rates shall be adjusted to equal the rates for other providers in the provider's service category and region.~~*

This bill will permanently eliminate the half-day billing statute WIC Section 4690.6

This bill will add this new section of law as WIC Section 4519.13:

*On or before March 1, 2023, the department shall submit a rate study addendum to the appropriate fiscal and policy committees of the Legislature addressing the issues outlined below. The department shall consult with stakeholders, through the developmental services task force process, in developing the study. The study shall include, but not be limited to, all the following:*

- a) Outcome-Based System. The 2019 rate models move many nonresidential services to hourly rates with multiple add-ons, essentially more towards a compliance-based system. In this addendum, develop models that move from a compliance-based system to an outcome-based system including incorporating a monthly rate option for Day Services, innovative approaches to habitation, and alternatives – based on best practices in other systems – to the 10% quality incentive measures.*
- b) Remote Access Services: Develop rate models for remote delivery of traditional nonresidential services to align with individuals and families that prefer to receive all or part of their services in this format.*
- c) Update for Specific HCBS-Compliant Service Codes: Re-visit and update the rate models for specific HCBS-compliant services (including ILS, Social Recreation, Transportation, Early Start, and Infant Development) by reconsidering the assumptions in the models.*
- d) Missing Service Codes: Develop rate models for selected service codes that were not initially included such as larger residential settings, socialization training, and child day care.*
- e) Innovative Models: Develop rate models for innovative, HCBS-compliant services that the community has developed such as Project SEARCH that don't have specific service codes associated with them.*
- f) Unbundling of Transportation: To ensure there continues to be adequate support for service providers to serve people in the most rural areas, develop transportation rates in sub-regions of Regional Centers. The rate models are bundled by Regional Center catchment area, so all parts of the catchment area (urban and rural) have the same rates. This has the unintended consequence of disincentivizing providing transportation services in rural areas where costs due to distance are much higher than the bundled rate and could inadvertently leave those in very rural areas without access to services.*



# SELF-CARE



## Tips for Achieving Wellness



### WHAT IS WELLNESS

Being healthy in many areas of our lives. It's about how we live our lives and the joy, fulfillment and health we experience.

Not the absence of injury or illness



### 8 AREAS OF WELLNESS

- Emotional
- Physical
- Social
- Environmental
- Spiritual
- Financial
- Occupational
- Intellectual

All interconnect and build on each other

### WHAT DOES YOUR WELLNESS LOOK LIKE

- How do I know when I am well
  - What am I feeling?
  - What am I thinking?
  - What are my behaviors like?

### HOW DO YOU KNOW WHEN YOUR WELLNESS HAS CHANGED

- Am I experiencing change in..
  - Eating/Sleeping habits
  - Mood/Energy
  - Daily Practices
  - Quality of thoughts
  - Quality of Relationships



### WELLNESS ACTION STEPS

- Take a moment to re-balance
- Embrace support from others
- Use a routine that works for you
- Get a good night rest
- Get creative
- Increase activities that you find purposeful and contribute to your wellness



### ACCESS RESOURCES TO MANAGE STRESS & IMPROVE WELLNESS

#### STRESS RELIEF DURING COVID-19

California Surgeon General's Playbook



for More information Visit

[www.tricitymhs.org](http://www.tricitymhs.org)



@tricitymhs





PRESENTS

# COMMUNITY RESILIENCY MODEL<sup>®</sup> FREE TRAINING

Open to anyone in the community



WEDNESDAY, MARCH 30, 2022

10:00 AM - 11:30 AM

## ABOUT THE TRAINING

This virtual training will introduce participants to the Community Resiliency Model (CRM)<sup>®</sup>, a novel approach in trauma recovery, mental wellness and self-care. Created by the Trauma Resource Institute, CRM skills can help restore the natural balance of the nervous system by focusing on sensations of well-being.

You will learn CRM skills that anyone can use to respond to the impact of traumatic and stressful experiences. By understanding the biology of the human body and how it responds to stressful events, you can enhance your ability to adapt to change and keep going in the face of adversity.

## WHAT YOU WILL LEARN

- Wellness skills to help you get back into balance with mind, body and spirit
- How to reduce symptoms related to stressful or traumatic events
- How to build resilience for yourself and your community

## WHO CAN ATTEND

Residents, service providers, community groups and organizations in Pomona, Claremont and La Verne

## FOR MORE INFORMATION

Contact us to learn more about attending or hosting a free community mental health training.

REGISTER FOR FREE

[bit.ly/3su2Z8v](https://bit.ly/3su2Z8v)

[cmht@tricitymhs.org](mailto:cmht@tricitymhs.org)

(909) 784-3013

[bit.ly/tcmhtrainings](https://bit.ly/tcmhtrainings)

@TriCityMHS