

# SAN GABRIEL/POMONA REGIONAL CENTER

March 23, 2020

Re: Temporary Remote Service Delivery/Alternative Locations During COVID-19 Outbreak

Dear San Gabriel/Pomona Regional Center (SG/PRC) Community:

As you are aware the Coronavirus pandemic has created a substantial need for all of us to protect the health and safety of one another. We are meeting this responsibility through monitoring guidance from the Centers for Disease Control and Prevention (CDC), California's Department of Public Health (CDPH), local health officials and the Department of Developmental Services (DDS).

SG/PRC and our Service Providers are implementing published guidance regarding social distancing, discontinuing social gatherings, and other risk mitigation practices. SG/PRC will continue to monitor guidance from CDC, CDPH, and DDS, and we will adjust our policies and practices accordingly. Please connect with us on our webpage [sgprc.org](http://sgprc.org) for periodic updates regarding our business functions and DDS directives.

On March 18<sup>th</sup>, 2020, DDS issued guidance temporarily waiving the requirement for services stated within the Individual Family Service Plan (IFSP) or Individual Program Plan (IPP) to be delivered in person or at a specific location. According to the DDS Directive, IFSP and IPP services may be delivered at an alternative location or remotely, after the Service Provider has obtained consent from the individual served, parent, guardian or legal representative for specific services (see attachment).

Remote service delivery options include Skype, Facetime, video conference or telephone conference. As expected, in-person service delivery may be essential to protect the health and safety of the individual served when the service is personal assistance, supported living, independent living or requires a crisis team due to the level of assistance or support delivered.

SG/PRC encourages the use of remote technology (telehealth/videohealth) service delivery to sustain relationships and to promote skill acquisition to protect the health and safety of individuals served, their families and Service Providers. It is during these times, when our mission to serve others guides us in finding innovative ways to meet our shared needs differently. Our partnership remains strong as always. Stay safe and take care of yourselves and your families. Your health and safety are of utmost importance to us.

Kindest regards,



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Program of San Gabriel/Pomona Valleys Developmental Services, Inc.

## **Services Eligible for Alternate Location or Remote Access Service Code Description**

017 Crisis Team  
028 Socialization Training Program  
048 Client/Parent Support Behavior Intervention Training  
055 Community Integration Training Program  
062 Personal Assistance  
063 Community Activities Support Service  
091 In-Home Day Program  
094 Creative Arts Program  
102 Individual or Family Training Services  
106 Specialized Recreational Therapy  
108 Parenting Support Services  
110 Supplemental Day Program Support  
115 Specialized Therapeutic Services (Age 3-20)  
116 Early Start Specialized Therapeutic Services  
117 Specialized Therapeutic Services (Age 21+)  
505 Activity Center  
510 Adult Development Center  
515 Behavior Management Program  
520 Independent Living Program  
525 Social Recreation Program  
605 Adaptive Skills Trainer  
612 Behavior Analyst  
613 Associate Behavior Analyst  
615 Behavior Management Assistant  
616 Behavior Management Technician  
620 Behavior Management Consultant  
625 Counseling Services  
635 Independent Living Specialist  
691 Art Therapist  
692 Dance Therapist  
693 Music Therapist  
694 Recreational Therapist  
707 Speech Pathology  
772 Physical Therapy  
773 Occupational Therapy  
780 Psychiatrist  
805 Infant Development Programs  
896 Supported Living Service